Important changes coming to CareConnect: April 15th, 2014

The Provincial eHealth Services team has been working diligently on the CareConnect version 3.2 release scheduled for April 15th, 2014. We continue to strive to increase the eHealth Viewer (CareConnect)’s user adoption and satisfaction through strategic system improvements.

Labs tab consolidation— one place to get all labs

CareConnect 3.2 presents a consolidated view of one “Labs” tab making it easier for healthcare providers to access all laboratory results in one section. In the new “Labs” tab, the healthcare provider now has access to three data sources:

1. **Provincial labs (PLIS)** — In this primary view there are lab results from FHA, IHA, NHA, PHSA, VIHA, VCH/PHC and Community labs (BC Bio-medical, Lifelabs, Valley Medical).

2. **Powell River Hospital labs** — In this data source lab results from Powell River Hospital are available dating from Oct 31st, 2000 to present.

3. **VCHA Historical labs** — In this data source lab results are available from VCH/PHC prior to March 28th, 2012. Note: VCH/PHC lab results from March 29th, 2012 to present are available in the Provincial labs (PLIS) data source.

Flag priority patients

From the patient demographic banner, the healthcare provider can select to “flag” the patient. Flagging the patient will render the patient more visible in a separate column in the recently viewed patients list. This feature allows a select number of patients to be presented in a highly visible and easily accessible format.
In addition to the existing report status indicator there is now a second status indicator on preliminary diagnostic imaging reports. Healthcare providers will see the PRELIMINARY watermark on diagnostic imaging reports from FHA, IHA and Children & Women’s Hospital. A PRELIMINARY status indicates the report is not finalized.

Documents and reports now have adjusted left hand margins to accommodate hole punching. The healthcare provider can print documents and reports, hole punch them and insert them into binders without losing any data.

There has been an additional focus on alphanumeric date standardization to display the date consistently in the same format: YYYY MMM DD eg. 2014 FEB 25.

### New Data Available

| LABS | PHC documents— treatment note, outpatient clinic note, televisit, diagnostic report: ECT, EMG, Heart Catheter, anesthetic report and labour delivery note  
| DOCUMENTS (4) | VCH documents from Whistler Healthcare Center, Squamish General Hospital and Pemberton Health Center—History & physical examination, transfer summary, progress note, consultation, anesthetic consultation, labour delivery note, discharge summary, operative report, treatment note letter, outpatient clinic note and televisits  
|  | VCH Laboratory results from Powell River Hospital— results from microbiology, chemistry, hematology and blood bank  
| From 2000 OCT 31 | From 2014 APR 08 | From 2014 JAN 28 |

Have you seen our new poster series?

What people are saying about CareConnect:

“... In addition, being able to obtain documentation directly from CareConnect (instead of needing to request documentation from the Health Authorities) is improving our turnaround times and decreasing our workload. ...”

(Cathy M., Manager, BC Cancer Agency, PHSA)

For more information: CareConnect@phsa.ca