Richmond Community of Care

Your Health. Your Health Care System.

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Chief Operating Officer – Richmond
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Serving Our Community

• More than 200,000 people in Richmond and South Delta.
• 14 million travelers passing yearly through YVR.

In 2016:

• 54,770 ED visits
• 8,823 surgeries
• 1,897 births
• 69,550 inpatient days
• 727 psychiatric unit admissions
• 26,678 home care nursing visits
• 189,098 home support visits
• 1,153 residential care clients
• 5,252 immunizations to school-aged children
Our Population

2016 Progress:
• Community engagement forums to determine seniors’ needs/wants
• “Home is Best” philosophy applied across all programs and services
Primary Care Home

2016 Progress:
• Six Steveston-based GP offices will participate in Phase 1
• An estimated 500 frail seniors in Steveston will benefit from enhanced access to care
Home & Community Care, Mental Health & Substance Use

2016 Progress:

• Community Care Clinic – Quadrupled treatment capacity
• Adult Day Program – Doubled participant capacity
• Home-Based Detox - Doubled treatment capacity
Residential Care

2016 Progress:

• Announced in June that 210 net new beds to be built by 2019/20
  • 75 beds at Fraserview in South Richmond
  • 135 beds Hamilton Village in East Richmond
• Completed Concept Plan for Lion’s Manor replacement. To include 144 beds by 2020/21
• Purchased 75 interim beds
Richmond Hospital–North Tower

2016 Progress:
- Received $1 M in June 2016 for planning
- Completed Concept Plan in January 2017
- Richmond Hospital Foundation has raised $25 million towards the project
It takes teamwork

VCH Richmond is filled with passionate, dedicated and engaged staff, physicians and volunteers who work collaboratively to provide evidence-based care of the highest quality.
Thank You

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