On April 28, 2018, Lions Gate Hospital and Squamish General Hospital went from using paper-based charts to an electronic patient record. This change is part of the Clinical and Systems Transformation (CST), a multi-year initiative to improve the safety, quality and consistency of patient care.

CST training is mandatory for your placement + to gain access to the clinical information system (Cerner)

### Standardized Clinical Content
- Order sets
- Interdisciplinary plans of care
- Structured documentation standards
- Standardized nursing content
- Algorithms for proactive response to sepsis
- Structured terminology for diagnosis/problems

### Shared & Improved Processes
- Patient intake, triage and admission
- Closed loop medication management
- Downtime processes and policies
- Discharge processes
- Rapid Response Team activation

### Better Use of Technology
- Electronic medication reconciliation
- Computerized provider order entry
- Electronic bedside medication administration
- Electronic clinical documentation
- Shared electronic health record
- Automated dispensing cabinets
- Clinical decision support
- Results and reports distribution to primary and community care
- Automated monitoring with Bedside Medical Device Integration (BMDI) & FetaLink
- Shared data warehouse

### CST Training Journey

TO BE DONE UP TO 4 WEEKS PRIOR TO CLASSROOM TRAINING

**STEP 1**
Get set up with Health Authority and LearningHub accounts

**STEP 2**
Complete E-Modules

**STEP 3**
Confirm and get ready for your classroom training session

**STEP 4**
Attend classroom training session

**STEP 5**
Access granted

Start placement in the unit

See following page for detailed checklist of each step
CST Training Checklist for Medical Students and Residents

**Updated July 16, 2018**

CST training is mandatory for your placement and to gain access to the clinical information system (Cerner).

### Step 1: Get set up with Health Authority and LearningHub accounts (up to 4 weeks before classroom training)

- **Make sure you have a Health Authority Network Account/User ID**
  1. Check that you have received your Health Authority Network Account/User ID and Activation Code from User Access Services. The information is sent to your academic email (e.g., name@student.ubc.ca) within 4 weeks of your placement start date. **You must have this info when you arrive on site for classroom training.** If you have not received it or have forgotten it please contact the VCH Service Desk at 604-875-4334 or 1-888-875-4334.
  2. If you are a new student and just had a Network Account/User ID created recently, your instructor will help activate your account at activate.healthbc.org during the classroom session if time permits.


### Step 2: Complete the e-Modules prior to classroom training (avg. 2 hours)

- **Sign up for a LearningHub account** with your academic email address if you do not already have a Learning Hub account. If your LearningHub account is attached to your personal email address, you’ll need to update your account information with your academic email address (see attached .pdf).

### Step 3: Confirm your classroom training session in advance

- **Confirm your classroom training date, time and location**

  The CST Learning Team will coordinate scheduling with you directly via email. A follow-up LearningHub scheduling confirmation will be sent to your **student email** once you’ve been enrolled in your classroom session. **Add this to your calendar.**

### Step 4: Go to training as scheduled (avg. 1 day or less)

- **Attend classroom training and have the following information ready:**
  - Full Name
  - Date of Birth
  - Network Account/User ID and Activation Code
  - Email address — this must be your academic email address
  - Placement start date

### Step 5: Access granted

- Once you complete training you will get access to Cerner. Login to a computer with your Network Account/User ID and password (from step 1), then open the Cerner application.

For technical or access issues please call the CST Phone Support Centre at 1-844-214-7444.

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**How to update to an academic email**

**How to navigate Learning Hub**

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**CSTproject.ca**

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