Accessing CareConnect

To log into CareConnect (Provincial eHealth Viewer) from your clinic office on the secure PPN (Private Physician Network), complete the following steps:

1. Open your web browser (internet explorer is recommended) and type in https://bc.careconnect.ca
2. Select a sign in option

Option 1 — Log in with your eHealth network account username and password, or

Option 2 — Log in with your BC Services Card

Patient Search and Protecting Privacy

The first time you login to eHealth Viewer (CareConnect), you will be required to read and accept the Terms of Use. This will be presented to you once a year thereafter. You can search for a patient in the upper right hand corner of the browser. The eHealth Viewer will search the provincial database (EMPI) for patient demographic information and present patient(s) who match your search criteria.

On the Search Results screen, confirm your need to access the patient’s record in support of direct patient care. Once the “Accept” button is clicked, the Audit Trail (a report of your online activities in CareConnect) process begins.

Patient Summary

Demographics - the patient’s demographic information returned from EMPI is displayed.

Alerts: if a patient has been identified as MRSA, VRE, CPO or Candida Auris positive at VCHA, the information will display here.

Contacts, Family Physician and Languages: displays the most current information from the most recently updated encounter.

About CareConnect - Provincial eHealth Viewer

CareConnect, the Provincial eHealth Viewer, is a secure, view-only Electronic Health Record (EHR) that delivers patient-centric information required to support healthcare providers in their delivery of patient care. CareConnect offers authorized care providers 24/7 access to an integrated, provincial view of clinical information.

<table>
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<tr>
<th>Encounters – Episodes of care from VCH, PHC, BC Cancer (PHSA), Children’s &amp; Women’s Health Centre of BC (PHSA), Fraser Health Authority (FHA), Northern Health Authority (NHA) and Island Health Authority (VIHA).</th>
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<tr>
<td>Provincial Laboratory Information Solution (PLIS) – Lab results and reports available from FHA, IHA, NHA, PHSA, VCH, PHC, VIHA and community (LifeLabs, BC Biomedical, Valley Medical). Select test results available from Canadian Blood Services. There are three data sources in this data tab: Provincial (PLIS), Powell River Hospital and VCHA Historical (prior to 2012 MAR 28).</td>
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### Provincial Diagnostic Imaging Viewer (PDIV)
- Reports available from FHA, IHA, NHA, PHSA, VCH, PHC, and VIHA.

To view a report, click on:

### Community Documents
- Overview of information across community services in VCHA and FHA.

### Registration Information
- Patient demographic and contact information from VCH, PHC, PHSA, IHA, FHA, NHA and VIHA. Contacts include next of kin and emergency contact.

### Documents
- Dictated/transcribed reports from VCH, PHC, BC Cancer Agency (PHSA), Children’s & Women’s Health Centre of BC (PHSA), Interior Health Authority (IHA), Fraser Health Authority (FHA) and Island Health Authority (VIHA).

### Medications
- Displays the Patient Medication Profile from PharmaNet. Includes the last 14 months of prescriptions dispensed at community and hospital outpatient pharmacies across BC, reported clinical conditions and adverse drug reactions.

### Immunizations
- Immunization history, recommended immunizations (BC Immunization Schedule), special considerations, deferrals, adverse events following immunizations, & risk factors (active only) from the provincial immunization registry (PPHIS).

### Tips & Tricks
- Bookmark your patients to easily find them in your “My Patients” list. You can bookmark up to 40 patients in your Saved Patients List.
- Click on the ‘What’s Available’ button found in the various clinical sections.
- View patient alerts on every data page by clicking on the more visible “Alert” icon.

### Printing
- Printing is enabled for most screens. Look for a print button in the right hand corner of your page or through PDF printing.
- Printing activity is recorded in the computerized audit trail.

### Preferences
To customize how you view information in CareConnect, click on the Cog icon:

### Update your CareConnect Access
To modify an existing CareConnect account (i.e. to add or remove location or update your information), please contact private.careconnect@phsa.ca

### Need Help?
For questions or assistance, please contact private.careconnect@phsa.ca