We are pleased to inform you that we are now able to accept individual food drop off for your loved ones.

The following procedures must be followed in order to ensure the safe delivery of food.

Food must be dropped off during the designated times. The food drop off times are as follows:
- Morning: 10:30 a.m. – 11:30 a.m.
- Afternoon: 3:30 p.m. – 4:30 p.m.

Please also ensure all items being dropped off for your loved one follow the guidelines below. The guidelines have been created with our partners in Infection Control and Prevention to ensure the safety of all our residents and staff.

1. Only drop off food that your loved one is able to consume at one meal time. We are unable to store any food — such as snacks and treats — in rooms or refrigerators.
2. Any food brought in must be in disposable containers. Please supply disposable utensils if required.
3. All food must be delivered in wipe-able, disposable plastic bag clearly labelled with resident’s name, unit and room number. Please see example below:

4. All left overs, containers and utensils will be thrown out after the resident is finished with their food.
5. We are not able to warm up food or store in refrigerator.
6. Please do not bring food if you have signs and symptoms of COVID-19 or have been instructed to isolate due to a positive/pending COVID swab.