January 28, 2021

Dear loved ones of residents at Minoru Residence,

Later today, the Ministry of Health will share their weekly update of the number of cases at long-term care homes. The report, which can be found on the BC Centre for Disease Control’s (BCCDC) website, will include data from Wednesday, January 20 to January 27, 2021. The numbers that will be reported today are as follows:

<table>
<thead>
<tr>
<th>Cumulative cases</th>
<th>Residents</th>
<th>Staff</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>77</td>
<td>66</td>
<td>11</td>
<td>13</td>
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We know this news may be difficult for our families and staff members, especially those with loved ones currently with COVID-19 and those who’ve lost someone due to the illness. As always, for information regarding the status of your loved one at Minoru Residence, please directly contact the social worker on site at 236-818-1246 or contact the manager Jo-Anne Kirk at 604-828-2803 or Jo-Anne.Kirk@vch.ca.

Sincerely,

Jo-Anne Kirk, Manager, Minoru Residence

Frequently asked questions

Do you have a date for the 2nd dose of vaccine? How would the families be notified after our loved ones received the vaccine?

We recently learned from Provincial Health Officer Dr. Bonnie Henry that expected deliveries of vaccine to Vancouver Coastal Health will be further delayed. The province is working with the federal government to ensure our supply gets back on track, but we will have extremely limited vaccine available for the next two weeks.

Each vaccine dose reduces the likelihood of severe illness and saves lives, and also increases the protection that our health care system needs, which is why Dr. Henry has directed that the interval between first and second doses be further extended. The protection after even a single dose is over 90 per cent, and this protection lasts for at least six weeks.

When supplies arrive in the coming weeks and we are able to have a vaccination clinic, we will communicate this to our families and those who are designated as essential visitors. We appreciate your flexibility and understanding as we adapt to this evolving situation.

Is there a date for the outbreak to be declared over?

Public Health has recently changed the criteria required to declare an outbreak over. The criteria is now:

- There must not be any new cases of COVID-19 in staff or residents for 14 days
- All resident cases must be cleared (ie: are no longer infectious 20 days after symptoms started)
• There must have been 14 days passed since residents received the first dose of the COVID-19 vaccine

What is the protocol after the outbreak is declared over? How will we prevent this from happening again at Minoru Residence?
With each outbreak, we learn more about what measures and protocols we can implement to keep our residents and staff safe. We will bring the learnings from the outbreaks before ours, as well as the one at Minoru, and apply them to our current practices to try and prevent a future outbreak.

Additionally, now that most of our residents have been vaccinated and there is more immunity at Minoru, there should not be as large of a risk of future outbreaks.

Can greeting cards, magazines, newspapers be dropped off?
Yes. Since there is no evidence that COVID-19 spreads through paper-based products, families can drop of these items at the reception for their loved ones. The items will be disinfected before they are delivered. Any items that cannot be disinfected will be quarantined for 72 hours before delivering them to the residents.