

FOOD PREMISES ORIENTATION PACKAGE

RESOURCES: MARCH 2016

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AI – FOOD SERVICE PERMIT APPLICATION FORM



HEALTH PROTECTION PROGRAMS

FOOD SERVICE PERMIT APPLICATION FORM

This form must be completed for all new facilities and for any changes to facility information (PRINT IN BLOCK LETTERS)								
Facility Name: (as It will appear on permit)	Phone: ()							
			Fax: (
Facility Site Address:		Postal Code:	E-mail:					
		City:, E	Web site:					
Legal (Company) Name: {Proof of Incorporation ma	ay be requested)	Business Licence # (i	f available):					
	Partnership Corpor	ation Other (define)						
Owner's Name: Last Name	Ele	st Name	Home Phone: ()					
Operator's Name:	F#.	st Name	Home Phone: () -					
Last Name	Firs	st Name	Mobile Phone: ()					
	ge box is checked, updat	ted info and Effective Date	of change are required)					
a) Facility Name change: Old Name Was:		e) Operator Change						
Existing Facility #			y change (may impact on permit fee)					
c) Change in Conditions on Permit		Is there a secondary	permit connected to this facility? Yes No					
d) Owner Change – Invoice? Yes N		h) Other (specify)	IO DEDUIT FEE					
THE FOLLOWIN	G MUST BE COMPL	ETED FOR OPERATIN	IG PERMIT FEE					
Billing Account (for INVOICE mailing) ☐ same	-	Mailing Address: (for NON-BILLING mailing) □ same as facility OR:						
Account Owner (Billing Contact):		Address:						
E-mail:								
Address:		Phone: ()	Fax: ()					
City: Prov/State: Postal Code: Mail Permit Decal to: Facility Address Mailing Address Phone: Fax: Fax: Fax: Permit decals are mailed to Billing Account Address unless indicated differently above;								
Phone: () - Fax: () - (Permit decails are mailed to Billing Account Address unless indicated differently above) Maximum Seating Capacity: seats Exempt Facility? Yes (If Yes, Exemption Request Form must be submitted with this form)								
Secondary Permit? Tyes IF YES, Facility #								
Do you wish to have other facilities owned by you								
FOR SEASONAL PREMISES, C	RCLE WHICH MONTHS Y	OU ARE OPERATING (Incl	ude whole and partial months)					
□ JAN □FEB □MAR □		•						
Date of Application:		Applicant's Signature:						
THIS BOX MUST BE COMPLETED FOR ALL NE	EW APPLICATIONS A	Applicant's Name (Print)	:					
	Office U	lse Only						
Is this a NEW Application or a CHANGE to fac	ility information? NEV	V: CHANGE: EFFECT	TIVE DATE:/ (MMM/DD/YY)					
Facility Information:	Permitted Facility	y Type (check one)	Conditions on Permit:					
HH Facility #:	☐ FSE1 - Food Service B ☐ Attribute (define)		☐ FoodSafe, Food Safety Plan, & Sanitation					
Work Area:	☐ FSE2 - Food Service B		Plan documentation to be provided within 90 Days					
EHO:	☐ Attribute (define) _		□ Restricted Cooking – no grease laden vapours can be generated					
Billing Account Information:	☐ Mobile Food Service ☐ Attribute (define) _		☐ Single Service Utensils Only					
Account #:	☐ Mobile Food Service	– Type 3	☐ Seating restricted to 16 or less					
Account Work Area:	☐ Attribute (define) _		Other					

VCH.0419 | AUG.2015 WHITE COPY - FACILITY FILE YELLOW COPY - APPLICANT

Permit Fee Pro-Rating Calculations

Month Effective	Mobile Food Service	FSE ≤ 50 seats	FSE > 50 seats	Secondary Permit
April	\$75.00	\$150.00	\$250.00	\$75.00
May	\$75.00	\$137.50	\$229.13	\$75.00
June	\$75.00	\$125.00	\$208.30	\$75.00
July	\$75.00	\$112.50	\$187.47	\$75.00
August	\$75.00	\$100.00	\$166.64	\$75.00
September	\$75.00	\$87.50	\$145.81	\$75.00
October	\$75.00	\$75.00	\$124.98	\$75.00
November	\$75.00	\$62.50	\$104.15	\$75.00
December	\$75.00	\$50.00	\$83.32	\$75.00
January	\$75.00	\$37.50	\$62.49	\$75.00
February	\$75.00	\$25.00	\$41.66	\$75.00
March	\$75.00	\$12.50	\$20.83	\$75.00

Provincial Policy for Permit Fees:

- For seasonal establishments, the fee is based on number of months (partial or full) that the operation is open for business. For example, a seasonal concession that opens on May 15th and closes on September 8th is charged for 5 months.
- A facility is eligible for a reduced fee secondary permit (multiple permit) if it is BOTH under the same roof as the
 primary facility AND it's operated by the same owner. The primary facility is always the facility with the highest
 permit fee (for example, \$250.00 for a full restaurant).
- The secondary permit fee is not pro-rated, nor refundable. For example, there is no refund or pro-rating for a permit for a seasonal concession that closes down in the winter if it is charged the \$75.00 flat fee. They have the option of being charged the higher annual fee as a primary facility and have it pro-rated.
- Requests for refunds must be made on the appropriate Refund Application form and signed off by the Environmental Health Officer before submission to the billing clerk.

FOR CREDIT CARD PAYMENTS PLEASE COMPLETELY FILL OUT THE SECTION BELOW

Credit Card Pay	ment Method:	VISA		MASTERCARD	AMERIC	CAN EXPRESS
Card#			Expiry D	ate:	MM / YY	
Permit Fee Amo		to be charged on	the credit card)			
Name on Card:			Si	gnature:		
Clear Form	Email Vancouver	Email Richmond	Email Coast Garlbaldi	Email North Shore	Print	

A2 – COOLER & HOT HOLDING TEMPERATURE RECORDS

MONTH: YEAR:

DATE			(40)	COC C (40°l	LER F) or le	ess)	I		HOT HOLDING (60°C (140°F) or more)			G or	Dishwasher (50 ppm OR 82°C (180°F) at manifold/ 71°C			
	AM	PM	AM	PM	AM	PM	AM.	PM	AM	PM	AM	PM	(160°F) at plate level)			
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A3 – SAFE INTERNAL COOKING TEMPERATURE CHART

MEAT, POULTRY, EGGS, AND FISH	TEMPERATURE
Beef, veal and lamb (pieces and whole cuts)	
Medium-rare	63°C (145°F)
Medium	71°C (160°F)
Well done	77°C (170°F)
Pork (e.g. ham, pork loin, ribs)	
Pork (pieces and whole cuts)	71°C (160°F)
Ground meat and meat mixtures (e.g. burgers, sausages, meatballs, meatloaf, casse	roles, mechanically tenderized beef)
Beef, veal (including mechanically tenderized), lamb and pork	71°C (160°F)
Poultry (e.g. chicken, turkey)	74°C (165°F)
Poultry (e.g. chicken, turkey, duck)	
Pieces	74°C (165°F)
Whole	85°C (185°F)
Egg	
Egg dishes	74°C (165°F)
Seafood	
Fish	70°C (158°F)
Shellfish (e.g. shrimp, lobster, crab, scallops, clams, mussels and oysters) NOTE: since it is difficult to use a food thermometer to check the temperature of shellfish, discard any that do not open when cooked)	74°C (165°F)
Others	
Others (e.g. hot dogs, stuffing, leftovers)	74°C (165°F)

GAME	TEMPERATURE
Chops, steaks and roasts (e.g. deer, elk, moose, caribou/reindeer, antelope, pronghorn)	
Well done	74°C (165°F)
Ground meat	
Ground meat and meat mixtures	74°C (165°F)
Ground venison and sausage	74°C (165°F)
Large game	
Bear, bison, musk-ox, walrus, etc	74°C (165°F)
Small game	
Rabbit, muskrat, beaver, etc	74°C (165°F)
Whole	82°C (180°F)
Game birds/waterfowl (e.g. wild turkey, duck, goose, partridge and pheasant)	
Breasts and roasts	74°C (165°F)
Thighs, wings	74°C (165°F)
Stuffing (cooked alone or in bird)	74°C (165°F)

Reference: http://healthycanadians.gc.ca/eating-nutrition/safety-salubrite/cook-temperatures-cuisson-tbl-eng.php

A4 - PROPER COOLING METHODS

ICE WATER BATH



DIVIDE ITEMS INTO SMALL PORTIONS OR SHALLOW PANS



COOLING WAND AND ICE WATER BATH



ADD ICE TO THE RECIPE OR USE A COOLING WAND



A5 – THERMOMETER CALIBRATION

Calibrate your thermometer to verify the internal temperature of the food is correct. Thermometers must be calibrated against both cold and hot water.

Note: Some digital or dial thermometers cannot be calibrated. Buy a new one if this is the case.

COLD WATER METHOD

- Fill a container with a mixture of crushed ice and water.
- Distribute the ice evenly to ensure the mixture is 0°C throughout.
- ♦ Insert the thermometer into the container. Keep the probe at least
 1 inch from the bottom and sides of the container.
- Wait until the thermometer reading stabilizes.
- ♦ Calibrate (adjust) the thermometer if it is not within +/- 2°C from 0°C.



HOT WATER METHOD

- Bring the water in the container to a "rolling" boil (100°C).
- ♦ Immerse the thermometer to the appropriate depth. Keep the probe at least 2 inches from the bottom and sides of the container.
- Calibrate (adjust) the thermometer if it is not within +/- 2°C from 0°C.



Remember that a thermometer contacts food. Sanitize the thermometer before and after use, and store it in a sanitary manner.

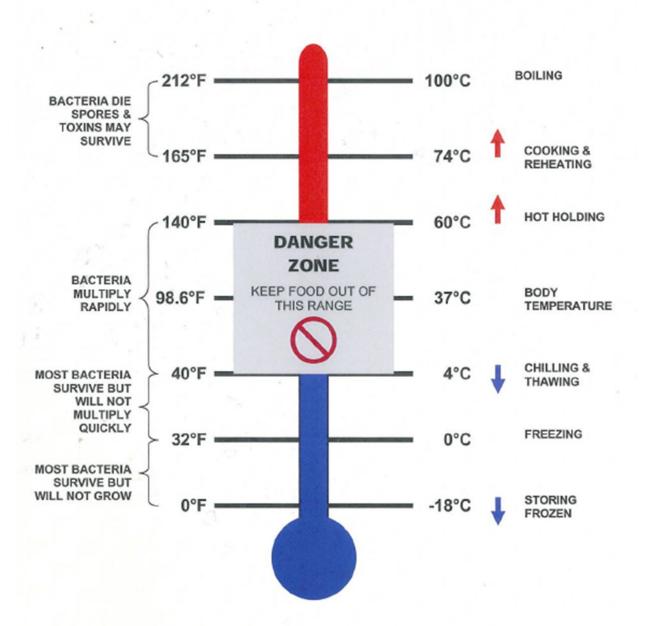
A6 – DANGER ZONE

EFFECTS OF TEMPERATURE

When foods contain pathogens and are in the DANGER ZONE temperature range, the pathogens will begin to multiply

DANGER ZONE

The temperature range between 4°C and 60°C (40°F and 140°F) is the DANGER ZONE. Harmful bacteria can multiply at these temperatures



A7 – PROPER HAND WASHING



HANDS SHOULD BE WASHED:

- Before handling foods/after handling raw foods
- After using the toilet
- After smoking/using a toothpick
- After touching face, hair, etc...
- · After covering a cough or sneeze
- Any time hands may be contaminated

PROPER HAND WASHING STEPS:

- 1) Wet hands
- 2) Apply liquid soap from a pump dispenser
- Rub hands together
- 4) Rinse off soap
- 5) Dry hands with paper towel
- 6) Turn off tap with paper towel

A8 - STAFF ILLNESS, STAFF HYGIENE AND HAND HYGIENE

Each food premises should have employee illness and hand hygiene guidelines. Infected workers are a common cause of food-borne illness. Ensure all employees are aware of these guidelines.

An **Employee Illness Guideline** must instruct staff to stay home from work if they have vomiting and/or diarrhea, flu-like symptoms, or a cold. This is to prevent diseases from being passed to customers and colleagues.

- Food handlers must remain off work for 72 hours after their last episode of vomiting and/or diarrhea.
- Non-food handlers must remain off work for 48 hours after their last episode of vomiting and/or diarrhea.

A **Hand Hygiene Guideline** describes when and how staff must wash their hands. Examples of when hands must be washed include, but are not limited to:

Before starting work	When changing tasks from cleaning to food handling
After using the washroom	After touching hair, face, glasses, hats
After handling raw meat/seafood	After blowing nose, sneezing or coughing
After handling money or garbage	Before and after using gloves

Personal hygiene is important to maintain and employees are encouraged to:

Tie long hair back and restrain long beards	Wear clean uniforms/clothing
Remove aprons and gloves before using the washroom	Avoid wiping hands on aprons or cloths

A9 – FOODBORNE ILLNESS COMPLAINT FORM

NEVER GIVE MEDICAL ADVICE

Client Report Inf	ormation Shee	t							
1. Received:									
	Date:		Time:	AM	PM	Staff nar	ne:		
2. Forwarded to:		Manager		Sent:					
	Name:			Date			Tim	ne:	AM PM
3. Reported by:									
	Name:						Phone 1:		
Address:							Phone 2:		
Contact notes:									
4. Details:									
	Food premises:		Loc	ation:					
Meal Date:			Time:		AM		Diners:	# III Diners:	
Diner N	ame	Food & Drink					Symptoms	Onset	
		e.g., appetizer, e			e.g.,		, diarrhea, nausea,	Date	Time
		iruit, bev	verages, wate	I.		Cramp	s, or other(s)		
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6 5. Other Comments:		<u> </u>						1	1
o. Other Comments.									
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6. Referred to Public	Health:	Yes / No	Date/Time if	sent:			Sent by:		
							1		
Vancaurer Coastal Haal	lah Hasilah Dusa	Offices					Name:		
Vancouver Coastal Heal	ıtıı – Heaith Protectioi	n Omces							
Coast Garibaldi: Box 1	1040, 5571 Inlet Ave., T	OL 1 604 885 5164 E	av 1 604 995 0	725					
North Vancouver: 132 V	V Esplanade, Tel 604-9	983-6700, Fax 604-98	3-6702	120					
Richmond Office: 8100 Vancouver Office: 1200	Granville, Tel 604-233								
	, 601 West Broadway, 220, 1140 Hunter Pl., Te								

A 10 – PEST CONTROL PROCEDURES

Check your food premises regularly for pest activity. Use a flashlight to look for droppings, nesting materials, and chewed packaging and food. Remove these items, then clean and sanitize the affected areas.

The most common pests are:

Rodents (mice/rats)

Cockroaches

Flies

• Birds

To prevent pest infestations, follow your sanitation plan. To handle an existing pest issue, follow these steps:

Cleaning and sanitizing:

- Clean and sanitize food contact surfaces daily, including counter tops, cooking equipment, and cutting boards.
- Clean floors, including under equipment and shelving units.
- Remove grease from cooking equipment.
- Wash all dishware at the end of the day. Do not store dirty dishes or equipment overnight.
- Mop excess or pooled water at the end of the day.
- Sanitize areas affected by pest activity with 1 part bleach and 10 parts water.

Food storage:

- Store food a minimum of 6 inches (15 cm) off the floor.
- Store open food products in a pest-proof container with a tight-fitting lid.
- Remove extra cardboard.

Pest proof the food premises:

- Create a tight seal around the door using weather stripping and a door sweep.
- Seal gaps and holes ¼ inch in diameter or bigger.
- Install screens on windows and back doors if they are kept open.
- Ensure the screen door is in good condition (e.g., not ripped, fits tightly with the door frame).

Garbage, food waste and recycling:

- Dispose of waste in appropriate bins.
- Keep lids closed on waste bins.
- If waste bins are full, increase pick-up frequency with the waste company.

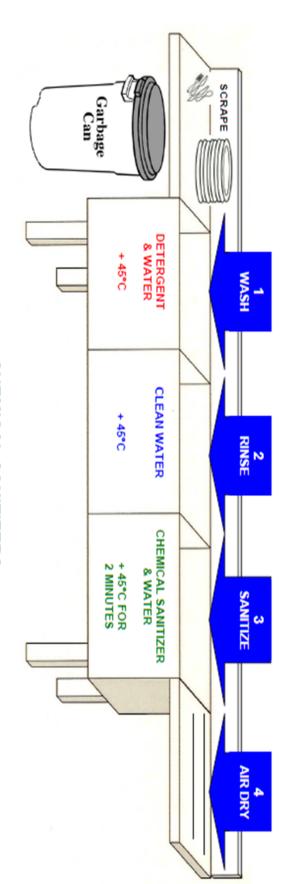
Pest control services can be hired. They will:

- Assess the premises and set up traps
- Leave a written report of the work completed
- Provide recommendations to address pest issues

NOTE: A pest control company will not clean or do preventative maintenance for your food premises.

Keep pest control reports on-site for a minimum of 3 months so they can be reviewed by your EHO.

AII - 3-SINK MANUAL DISHWASHING METHOD



CHEMICAL SANITIZERS

CHLORINE SOLUTION
(100ppm)

Use 5.25% Bleach, dilute as follows:
1 tablespoon per Imperial gallon of water
½ fluid ounce per Imperial gallon of water
½ teaspoon per litre of water
2 mL per litre of water

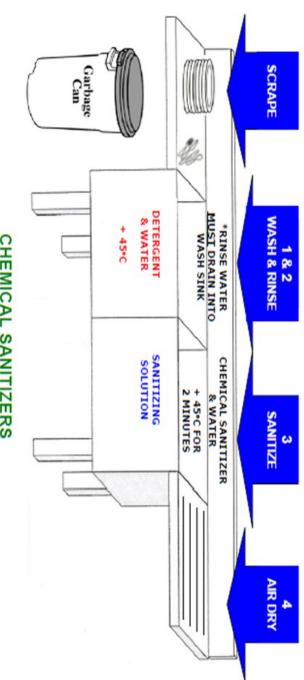
QUATERNARY AMMONIUM SOLUTION (200ppm)

Dilution of quaternary ammonium (QUATs):
Follow manufacturer's instructions

DO NOT MIX CHLORINE WITH DETERGENT
USE TEST PAPERS TO CHECK CONCENTRATION OF SANITIZER



For Pots, Pans, Cooking and Service Utensils All implements used to prepare food



CHEMICAL SANITIZERS

1/2 teaspoon per litre of water 1/2 fluid ounce per Imperial gallon of water 1 tablespoon per Imperial gallon of water Use 5.25% Bleach, dilute as follows: CHLORINE SOLUTION (100ppm)

2 mL per litre of water

Dilution of quaternary ammonium (QUATs): Follow manufacturer's instructions QUATERNARY AMMONIUM SOLUTION (200ppm)

USE TEST PAPERS TO CHECK CONCENTRATION OF SANITIZER DO NOT MIX CHLORINE WITH DETERGENT



95% OF PEOPLE WHO TOOK OF PEOPLE WHO TOOK FOODSAFE LEVEL ONE SYEARS AGO OR EARLIER WOULD NOT PASS THE EXAM IF THEY WROTE IT TODAY

That's why starting July 29th 2013, all FOODSAFE Level 1 certificates issued in BC will have a five-year expiry date.

Getting up to date

You and your staff can protect your customers from foodborne illness by refreshing your FOODSAFE Level 1 Certificate!

The FOODSAFE Level 1 Refresher course

All FOODSAFE Level 1 certificate-holders will be able to quickly and easily refresh their knowledge of food safety and recertify in a new 2-3 hour long FOODSAFE Refresher Course online. The Refresher course will be offered starting September 2013.

The Refresher course exam

Students of the FOODSAFE Refresher course must achieve a score of 80% or higher on the computer-generated exam. Those who are unsuccessful will be instructed to retake the full FOODSAFE course before they will be re-certified.

Validity of current FOODSAFE certificates

Existing FOODSAFE certificates will be valid until July 29th 2018, but there's a lot to remember about food safety for five years. You and your restaurant staff will benefit from a review of the FOODSAFE course content sooner rather than later. Your customers will thank you!

For more information

To learn more about signing up for a FOODSAFE Level 1 Refresher course, visit www.foodsafe.ca/refresher.

If you have any other questions regarding FOODSAFE or the FOODSAFE Refresher course, contact your Regional Health Authority or your local Environmental Health Officer.

When did you last take FOODSAFE?





A14 – INFORMED DINING



The Informed Dining program is a voluntary nutrition information program developed by the Province of British Columbia.

"I like the idea that the restaurant cares enough to offer this information." – Consumer Poll, April 2011



SIGN UP NOW TO RECEIVE

- ✓ Nutrient analysis*
- Recipe reformulation support
- Government promotions
- ✓ Marketing opportunities

*subject to eligibility criteria



PROGRAM REQUIREMENTS

- Display the Informed Dining logo and directional statement on the menu or menu board advising guests that nutrition information is available.
- Provide nutrition information for all standard menu items upon request before or at the point of ordering. Calorie and sodium content of standard menu items must be highlighted.
- 3) Provide information regarding daily calorie and sodium requirements.

WHAT THE INDUSTRY IS SAYING

"Once again, the top menu trends are showing an increasing focus on nutrition..."

- Garth Whyte, CRFA President and CEO

"Small business operators will appreciate the value this program brings to their customers."

- Ian Tostenson, BCRFA President and CEO

LEARN MORE

(i) Visit: InformedDining.ca

Tial 8-1-1 to speak to a HealthLink BC Dietitian

Email: informeddining@gov.bc.ca

ENDORSED BY







A 15 – TRANS FAT REGULATION

British Columbia has a new trans fat regulation.

How do you measure up?

As of September 30, 2009, all BC food service establishments must meet the following three regulatory requirements for all food located on the premises of, used in preparation, served or offered for sale:

- Documentation for food is kept on site and provided to the Environmental Health Officer upon request (ingredient lists, Nutrition Facts table or product specification sheet).
- All soft spreadable margarine and oil meets the restriction of 2% trans fat or less of total fat content.
- All other food meets the restriction of 5% trans fat or less of total fat content.

For information on the trans fat regulation and how it may be applied to your facility, visit www.restricttransfat.ca or call 8-1-1 to speak to a HealthLink BC dietitian.
8-1-1 has translation services available.







To find out if the food in your establishment meets the 2% and 5% trans fat restrictions, use the following steps:

- Read the ingredients list for the following words: "hydrogenated," "partially hydrogenated," "margarine" or "shortening."
- If a food has none of these ingredients, it meets the restrictions and can be used in your establishment.
- If a food has one or more of these ingredients, read the Nutrition Facts table and calculate the percentage of trans fat content as follows:

trans fat (g) \div total fat (g) \times 100 = % trans fat of the total fat content

If the food meets the 2% and the 5% trans fat restrictions, you can use the food in your establishment.

Using this Nutrition Facts table, this product meets the 5% trans fat restriction:

0.5 g trans fat \div 14 g total fat \times 100 = 3.57 % trans fat of the total fat content

Sodium 280 mg 12 % Carbohydrate 29 g 10 % Fibre 1 g 4 % Sugars 17 g

Vt A 0% Vt C 0% Calcium 4% Iron 69

For more help in calculating trans fat, visit www.restricttransfat.ca/trans_fat_calculator