

Date Closed	Reopened	Establishment	Reason	
	COAST GARIBALDI			
November 18/14	November 24	DELTA WHISTLER VILLAGE SUITES OUTDOOR LARGE HOT TUB, OUTDOOR SMALL ROUND HOT TUB and SWIMMING POOL 4308 Main ST, Whistler	A safety hazard exists	
December 3/14	April 1	WHISTLER VILLAGE INN AND SUITES – OUTDOOR SWIMMING POOL, HOT TUB 4429 Sundial PL, Whistler	A safety hazard exists	
November 18/15	PENDING	WEST COAST RESORTS – HOT TUB Louisa Cove, Bella Bella	Operating without a valid Permit A safety hazard exists (eg: suction hazard) A hazard exists that might compromise the general health of patrons (eg: air quality issue)	
December 1/15	March 24	GLACIER'S REACH – SWIMMING POOL & HOT TUB 4338 Northlands BLVD, Whistler	A safety hazard exists	
July 28	July 29	AAVA HOTEL SWIMMING POOL 4005 Whistler WAY	Main drain is not clearly visible at bottom of pool	
August 16	August 26	ROCKWATER SECRET COVE RESORT – POOL 5653 Ole's Cove RD, Halfmoon Bay	Main drain is not clearly visible at bottom of pool	
September 21	November 28	BLUFFS AT TELUSWOOD SPA 2323 Taluswood DR, Whistler BC	A hazard exists that may compromise the general health of patrons A safety hazard exists (eg: suction hazard, electrical hazard)	
October 12	October 13	BEST WESTERN MOUNTAIN RETREAT – SWIMMING POOL 38922 Progress WAY, Squamish	Insufficient/excessive disinfectant residual	
October 19	November 2	WHISTLER PEAKE LODGE 4295 Blackcomb WAY, Whistler	Insufficient/excessive disinfectant residual Inadequately trained operator	
November 7	November 9	WHISTLER VACATION CLUB AT TWIN PEAKS-TWIN PEAKS RESORT – SWIMMING POOL AND HOT TUB 4365 Northlands BLVD, Whistler	Insufficient/excessive disinfectant residual	
December 7	December 8	CRYSTAL LODGE AND SUITES – POOL AND HOT TUB 4154 Village Green, Whistler	A safety hazard exists (eg: suction hazard, electrical hazard)	
December 13	PENDING	TANTALUS RESORT VILLAGE – POOL 4200 Whistler WAY, Whistler	A safety hazard exists (eg: slippery condition on pool deck when wet)	



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December 15	December 23	ASPENS ON BLACKCOMB 4800 Spearhead DR, Whistler	A safety hazard exists (eg: suction hazard, electrical hazard)		
December 15	PENDING	HORSTMAN POOL 4653 Blackcomb WAY, Whistler	A safety hazard exists (eg: suction hazard, electrical hazard)		
December 20	December 22	HILTON WHISTLER RESORT & SPA – OUTDOOR SPA 4050 Whistler WAY, Whistler	Insufficient/excessive disinfectant residual		
December 20	December 22	HILTON WHISTLER RESORT – SWIMMING POOL 4050 Whistler WAY, Whistler	Insufficient/excessive disinfectant residual		

NORTH SHORE				
April 20/11	PENDING	WESTHILL VILLAS – WHIRLPOOL 2560 Westhill Close, West Vancouver	Minimum disinfectant residual is not being maintained	
August 11/14	No Longer Operational	VISTA DEL MAR – MAIN POOL 145 W Keith RD	A suction hazard exists Lack of a self-closing door to control access to the pool by children	
April 7	November 10	EDGEWATER – WHIRLPOOL 2288 Bellevue AVE, West Vancouver	Excessive chlorine residual	
April 26	April 30	HOLLYBURN COUNTRY CLUB – LAP POOL 950 Cross Creek RD, West Vancouver	A hazard exists that may compromise the general health of patrons	
April 26	April 30	HOLLYBURN COUNTRY CLUB – WHIRLPOOL 950 Cross Creek RD, West Vancouver	A hazard exists that may compromise the general health of patrons	
April 26	April 30	HOLLYBURN COUNTRY CLUB – LEISURE POOL 950 Cross Creek RD, West Vancouver	A hazard exists that may compromise the general health of patrons	
August 11	August 29	MAUNA LOA - POOL 1845 Bellevue, West Vancouver	Insufficient/excessive disinfectant residual	
August 30	PENDING	MATHER MEWS – OUTDOOR POOL 390 Mather MEWS	A safety hazard exists (eg: suction hazard, electrical hazard)	
September 13	September 14	OCEANBROOK APARTMENTS- WHIRLPOOL 1425 Esquimalt, West Vancouver	Insufficient/excessive disinfectant residual	



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	NORTH SHORE			
November 8	PENDING	EDGEWATER WHIRLPOOL 2288 Bellevue AVE, West Vancouver	Insufficient/excessive disinfectant residual	
November 28	December 12	OCEANBROOK APARTMENTS – INDOOR POOL 1425 Esquimalt AVE, West Vancouver	Inadequately trained operator	
November 7	December 12	OCEANBROOK APARTMENTS – WHIRLPOOL 1425 Esquimalt AVE, West Vancouver	Main drain is not clearly visible at bottom of pool	

RICHMOND			
June 11/10	PENDING	WATER CUBE - SWIRL POOL 103-4411 No.3 RD	Operating without a valid permit
July 14/15	PENDING	CLIPPER COVE – POOL 8700 Granville AVE	A safety hazard exists (eg: suction hazard)
October 16/15	February 2	OVAL 2 HOLDINGS LTD. – LAP POOL 5171 Brighouse WAY	A safety hazards exists
October 16/15	February 2	OVAL 2 HOLDINGS LTD. – KIDS POOL 5171 Brighouse WAY	A safety hazards exists
October 16/15	February 2	OVAL 2 HOLDINGS LTD. – WHIRLPOOL 5171 Brighouse WAY	A safety hazards exists
February 17	February 19	SUNNYDALE – SWIRL POOL 7700 St. Alban RD	Recirculation system is not operational
February 29	February 29	FAIRMONT VANCOUVER AIRPORT – HOT TUB 3111 Grant McConachie WAY	Insufficient/excessive disinfectant residual
March 21	March 22	MARINERS VILLAGE – SWIRL POOL 11391 7 AVE	Excessive disinfectant residual
May 16	May 17	THE PADDOCK – SWIRL 8600 Citation DR	Insufficient disinfectant residual
June 17	June 17	RIVER ROCK CASINO RESORT – HOT TUB 8811 River RD	Insufficient disinfectant residual



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RICHMOND				
August 30	PENDING	CYPRESS POINT – OUTDOOR SWIRL POOL 7531 Minoru BLVD	Recirculation system is not operational	
September 7	September 15	FRASER PLACE APARTMENTS – OUTDOOR POOL 11675 Seventh AVE	Main drain is not clearly visible at bottom of pool	

VANCOUVER			
March 28/14	PENDING	TROPICANA SUITES HOTEL – MAIN POOL 1361 Robson ST	A safety hazard exists (eg: suction issue)
October 23/14	April 1/15	EMERALD WEST - WHIRLPOOL 717 Jervis ST	A safety hazard exists (eg: suction issue)
October 28/14	October 28/15	PACIFIC SANDS - INDOOR POOL 1122 Gilford ST	Excessive chlorine
January 15	February 11	BEACH TOWERS – WHIRLPOOL 1600 L Beach AVE	Excessive chlorine
January 15	January 26	BEACH TOWERS – SWIMMING POOL 1600 L Beach AVE	Recirculation systems is not operational
January 25	April 29	PACIFIC COVE APARTMENTS – INDOOR POOL 1202 Harwood ST	Minimum disinfectant residual is not being maintained
January 26	January 27	TWO HARBOUR GREEN – WHIRLPOOL 1139 W Cordova ST	Excessive chlorine
January 26	January 27	THREE HARBOUR GREEN – INDOOR POOL 277 Thurlow ST	Excessive chlorine
January 26	January 27	THREE HARBOUR GREEN – WHIRLPOOL 277 Thurlow ST	Excessive chlorine
February 22	February 24	THE RITZ – INDOOR WHIRLPOOL 1211 Melville ST	Excessive chlorine
March 3	PENDING	THE DELANO – WHIRLPOOL 3023 W 4 AVE	Minimum disinfectant residual is not being maintained



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	VANCOUVER			
April 7	PENDING	GALILEO ON ROBSON – INDOOR WHIRLPOOL 822 Robson ST	A safety hazard exists (eg: suction hazard, electrical hazard)	
April 26	April 27	ONNI FURNISHED LIVING – SWIMMING POOL 1022 Seymour ST	Insufficient/excessive disinfectant residual	
April 26	April 27	ONNI FURNISHED LIVING – WHIRLPOOL 1022 Seymour ST	Insufficient/excessive disinfectant residual	
May 31	July 28	JEWISH COMMUNITY CENTRE – MEN'S WHIRLPOOL 950 W 41 AVE	A safety hazard exists (eg: section hazard, electrical hazard)	
June 9	August 4	SEASHORE MANOR – OUTDOOR POOL 1136 Pacific ST	A safety hazard exists (eg: section hazard, electrical hazard)	
July 6	July 26	VANCOUVER TOWER – WHIRLPOOL 909 Burrard ST	Insufficient/excessive disinfectant residual	
July 7	July 8	TWO HARBOUR GREEN – WHIRLPOOL 1139 W Cordova ST	Insufficient /excessive disinfectant residual	
July 20	July 22	TUGBOAT LANDING – WHIRLPOOL 2010 E Kent AVE S	Excessive chlorine	
August 16	August 19	BEACH TOWERS POOL – INDOOR POOL 1600 L Beach AVE	A safety hazard exists (eg: suction hazard)	
August 24	September 7	THE BALMORAL – INDOOR POOL & WHIRLPOOL 5615 Hampton PL	Recirculation system is not operational Inadequately trained operator	
August 30	September 9	GEC GRANVILLE – WHIRLPOOL 718 Drake ST	Insufficient/excessive disinfectant residual Inadequately trained operator	
September 1	PENDING	JERICHO HILL SCHOOL – INDOOR POOL 4125 W 4 AVE	A hazard exists that may compromise the general health of patrons A safety hazard exists (eg: suction hazard, electrical hazard)	
October 19	October 20	THE ERICKSON – WHIRLPOOL 1560 Homer Mews	Excessive chlorine	
October 20	PENDING	THE VENUS – WHIRLPOOL 1239 W Georgia ST	A safety hazard exists (eg: suction hazard, electrical hazard) Insufficient/excessive disinfectant residual	



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	VANCOUVER			
November 1	November 14	THE SAPPHIRE – OUTDOOR WHIRLPOOL 1188 W Pender ST	A hazard exists that may compromise the general health of patrons (eg: excessive water temperature)	
November 21	PENDING	CLARION HOUSE – INDOOR WHIRLPOOL 1330 Pendrell ST	A safety hazard exists (eg: suction hazard, electrical hazard)	

To contact us with a compliment, complaint or query: environmental.health@vch.ca