# PARIS Online Training Instructions for Students

## IF YOU HAVE NEVER USED PARIS WITHIN VCH BEFORE

### STEP 1. Ensure your Health Authority and Learning Hub accounts are set up.

**Health Authority Network ID**

You must have your Health Authority Network Account/User ID (S-number) with you when you arrive on site for your first day of practicum. The ID is not required for the online training completion.

Receive your Health Authority Network Account/User ID and an Activation Code from User Access Services uas@hssbc.ca
- They are sent to your academic email (e.g. name@student.ubc.ca) within 4 weeks of your placement start date
- On your first day of practicum, activate your account at activate.healthbc.org

Received an email from uas@hssbc.ca, but it did not include an activation code?
- If you did not receive an activation code, your account is already activated
- Set your account password using the Self-Service Password Reset tool

Didn't receive any email from uas@hssbc.ca within 4 weeks of your placement start date?
- Contact VCH Service Desk at 604-875-4334 or 1-888-875-4334.

**Learning Hub Account**

If you already have a LearningHub account:
- Ensure it is associated with your legal name and academic email address (e.g. name@student.ubc.ca) and update it if necessary

If you do not have a LearningHub account:
- Sign up for a LearningHub account with your legal name and academic email address at LearningHub.phsa.ca

### STEP 2. Ensure you have necessary information about your placement

- Prior to starting the online training, ensure you have the following information ready:
  - your legal name
  - start and end dates for your placement
  - whether or not your placement is at a Mental Health and Substance Use program

### STEP 3. Complete PARIS online training *(no earlier than 30 days and no later than 3 business days prior to placement start date)*

Log in to your LearningHub account to complete ONE of the following modules *(no earlier than 30 days and no later than 3 business days prior to placement start date)*:

A. VCH PARIS Online Foundations (Students) - for students whose placement is NOT at a Mental Health and Substance Use program
B. VCH PARIS Online Foundations Students (MHSU) – for students whose placement is at a Mental Health and Substance Use program

***If you are unsure which module to choose, contact your school placement coordinator or instructor.***

To complete e-Modules:
1. Use the link provided to access the modules
2. Register yourself for the course by clicking on Enroll in Curriculum
3. Start the course and complete the required modules

### STEP 4. Complete the PARIS Confidentiality Pledge

- Upon completion of the main module, you will be redirected to the Confidentiality Pledge page where you will need to enter your legal name, and start and end date of your placement, and then accept the pledge.
- You will then receive an automatic email advising of the module completion and your next steps.

### STEP 5. Obtain your PARIS account login

- The account will be created within 1-2 business days. You will receive an email with login instructions.

**You must be added to your PARIS team(s) prior to your arrival at your placement site otherwise you will NOT be able to login.**

- If you are completing your practicum as part of the instructor-led group:
  - Your instructor will provide a site PARIS team delegate with a list of student names, placement start/end dates to add the PARIS team membership
- If you are completing your practicum as a preceptorship student:
  - You need to communicate with your site preceptor to arrange for a site PARIS team delegate to add the PARIS team membership.
**PARIS ONLINE TRAINING INSTRUCTIONS FOR STUDENTS**

### IF YOU HAVE USED PARIS WITHIN VCH BEFORE

- **If you have used PARIS within VCH in the past 6 months prior to the start date of your placement:**
  - Complete Step 1 only. You do not need to complete Steps 2-5.
  - Email Placements@vch.ca to notify of the existing account, and provide your legal name and start and end dates of your placement.

- **If you last used PARIS within VCH more than 6 months prior to the start date of your placement:**
  - Complete Steps 1-4 only.
  - Upon completion of the module and the pledge, email IMITSPCCommunity@vch.ca to notify of the existing account and module completion, and provide your legal name and start and end dates of your placement.
  - If you do not remember your PARIS passwords, call the VCH Service Desk at 604-875-4334 to have the password reset.

### IF YOU TRANSFER FROM GENERAL TO MHSU STREAM DURING YOUR PLACEMENT

- **If you have used PARIS within VCH in the past 6 months prior to transferring to the MHSU stream:**
  - Upgrade your existing PARIS training by completing remaining incomplete modules in VCH PARIS Online Foundations Students (MHSU).

- **If you last used PARIS within VCH more than 6 months prior to transferring to the MHSU stream:**
  - Complete VCH PARIS Online Foundations Students (MHSU).

Once you have completed the required modules and obtained a completion record for the MHSU curriculum, please inform your site PARIS Team Delegate so that they can add you to your new MHSU team.

### TROUBLESHOOTING

- **If you are having icon or password problems,** please call the VCH Service Desk at 604-875-4334.

- **If you have questions about your account,** please contact IMITSPCCommunity@vch.ca

- **If you require more information in regards to PARIS application,** please click here: [https://vchparis.zendesk.com/](https://vchparis.zendesk.com/)