COVID-19 is a new and ever changing experience for us all. We strive to improve our care for you, your family, and our staff by continuing to learn together. Our hope is that in answering the following questions and sharing your story with the team that looked after you, we can better understand and learn from your experience. Every story is unique, and all stories matter to us.

Participation by patients, family members and caregivers is welcome, and involves answering the following questions. If you wish, please submit a couple recent pictures.

1. How did you feel when you found out you had COVID-19?
2. What happened when you were sick with COVID-19?
3. What has helped or inspired you during this time?
4. What is life like for you after having COVID-19?
5. What do you want people to learn from your story?

To submit your story:

Online: tinyurl.com/COVIDpatientstories

or Email questions to: experience@vch.ca subject title “Patient Story”

or Mail: Patient Experience Medical Quality & Safety, Vancouver Acute BP 380 – 855 West 12th Ave. Vancouver, BC, V5Z 1M9

Your story will be shared with staff and may be shared through our various communications channels. Thank you for participating. If you have questions, please contact experience@vch.ca

The confidentiality and privacy of our patients is of utmost importance to us. For more information, please review tinyurl.com/COVIDpatientstories