STEP 1. Ensure your Health Authority and Learning Hub accounts are set up.

- **Health Authority Network ID**
  - You must have your Health Authority Network Account/User ID (S-number) with you when you arrive on site for your first day of practicum. The ID is not required for the online training completion.
  - Receive your Health Authority Network Account/User ID and an Activation Code from User Access Services uas@hsbc.ca
  - They are sent to your academic email (e.g. name@student.ubc.ca) within 4 weeks of your placement start date
  - On your first day of practicum, activate your account at activate.healthbc.org
    - Received an email from uas@hsbc.ca, but it did not include an activation code?
    - If you did not receive an activation code, your account is already activated
    - Set your account password using the Self-Service Password Reset tool
    - Did not receive any email from uas@hsbc.ca within 4 weeks of your placement start date?
  - Contact VCH Service Desk at 604-875-4334 or 1-888-875-4334.

- **Learning Hub Account**
  - If you already have a LearningHub account:
    - Ensure it is associated with your legal name and academic email address (e.g. name@student.ubc.ca) and update it if necessary
    - Ensure you choose “Vancouver Coastal Health” as your organization. You can update in manually in My Profile
  - If you do not have a LearningHub account:
    - Sign up for a LearningHub account with your legal name and academic email address at LearningHub.phsa.ca
    - Ensure you choose “Vancouver Coastal Health” as your organization

STEP 2. Ensure you have necessary information about your placement

- Prior to starting the online training, ensure you have the following information ready:
  - your legal name
  - your school email address
  - NOTE: Pixalere is primarily used for Community Care. Students in Acute Care or Psychiatry placements do not require Pixalere.

STEP 3. Complete Pixalere online training (no earlier than 30 days and no later than 3 business days prior to placement start date)

- Log in to your LearningHub account to complete the module (no earlier than 30 days and no later than 3 business days prior to placement start date):
  - A. VCH Pixalere Foundations – Nursing Students
  - To complete the e-Module:
    - Use the link provided to access the modules
    - Register yourself for the course
    - Start the course and complete the required modules
  - Optional: The following online course is not required but encouraged for pre-learning:
    - A. Wound Management
    - B. Other resources: The clwk.ca is an open access resource for wound, ostomy, continence and skin care that includes product information sheets.

STEP 4. Complete the Pixalere Confidentiality Form

- Upon completion of the main modules, you will need to complete the Confidentiality form where you will need to enter your legal name, and school email address. The form is located on the main course page, below the main modules. You will then receive an automatic email advising of the course registration and completion.

STEP 5. Receive your Pixalere login information

- After completion of the course, you will shortly receive an email from the Pixalere team with your login details and instructions. Please ensure to bring it with you on your first day of practicum.

STEP 5. Activate your Pixalere account (on first day of practicum)

- On your first day of practicum, log into a VCH network computer and access the Pixalere icon. Once on the Pixalere login page, use the login credentials provided to you by the Pixalere team to sign in.

IF YOU HAVE NEVER USED PIXALERE BEFORE

- If you have used Pixalere in the past 6 months prior to the start date of your placement:
  - Complete Step 1 only. You do not need to complete Steps 2-5.
  - Email Pixalere.Support@vch.ca to notify of the existing account, and provide your legal name, start and end dates of your placement.
  - The Pixalere team will update your existing account based on confirmed placement details in HSPnet and will email you the Pixalere account details and temporary password.

- If you last used Pixalere more than 6 months prior to the start date of your placement:
  - Complete Steps 1-5.