

COMMUNITY CARE FACILITIES LICENSING RESIDENTIAL FACILITY INSPECTION CHECKLIST

This inspection Checklist provides a detailed list of the items that may be observed by a Licensing Officer during a routine facility inspection. It is intended to assist Licensing staff during their inspections and is not part of the formal inspection report. Facility operators and staff may also use this checklist as a basic self-inspection tool.

Facility Name	Facility Number
Facility Address	Facility Phone Number
Inspection Date(s)	Inspection completed by

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Acronyms

CCALA Community Care and Assisted Living Act

CRC Criminal Record Check

DOLSOP Director of Licensing's Standards of Practice

MHO Medical Health Officer

MSAC Medication Safety and Advisory Committee

RCR Residential Care Regulation

Note: Items marked with an asterisk * must be reviewed by Licensing staff during each Routine Inspection.

I. PHYSICAL, EQUIPMENT AND FURNISHING: General Physical Requirements

Note: Regulations designated as [Transitioned] do not apply to facilities licensed prior to August 2000-unless structural renovations/additions present.

	Directional Assistance	Comments
	Directional signs/information for assistance meets the needs of the persons in care [RCR 13]	
	Accessibility	Comments
	Persons in care with a mobility aid are able to access all areas intended for their use [RCR	
	14(1)]	
	Controls for signalling devices, lights, elevators are accessible and used without difficulty	
	[RCR 14(3)]	
	 Controls are accessible 	
	Controls are not difficult to use	
	Windows	Comments
	If necessary windows are secured in a manner that prevents a person in care from falling, or	
	exiting [RCR 15(1)]	
	Temperature and Lighting	Comments
	The temperature in bedroom(s), bathroom(s) and common room(s) are safe and	
	comfortable [RCR 16(1), (3)]	
	Bedroom(s), bathroom(s) and common room(s) are lit sufficiently [RCR 16(2)]	
	 Lighting is sufficient to carry out activities and for ordinary use 	
	 Lighting is sufficient to protect health and safety 	
	Water Temperature	Comments
	Water accessible to a person in care, from any source, is not be heated to more than 49°	
	Celsius [RCR 17]	
	Telephones	Comments
	There is at least one accessible and conveniently located telephone, for use only by persons	
	in care [RCR 18]	
	Accessible at all times	
	Adaptations available	
	Accessible at all times	
	Monitoring, Signalling and Communication	Comments
Ш	If required there is a monitoring system or signalling device [RCR 19(1)]	
	Meets the needs of the persons in care.	
	Identifies to employees the location of the person in care	
	Signal to employees that the person in care needs immediate assistance	
	Appropriate communication devices and other means of communication are provided [RCR	
	19(2)]	
	Are appropriate to meet needs Enable persons in care to communicate their needs to apple years.	
	Enable persons in care to communicate their needs to employees Enable amployees to communicate with each other in respect of the needs of	
	 Enable employees to communicate with each other in respect of the needs of persons in care 	
	 There is on display in a prominent place notice that electronic surveillance is being 	
	used [RCR 19(3)]	
	naen [ucu 12/2)]	

	Equipment and Furnishings	Comments
	Furniture and equipment meets the needs, of the persons in care, are compatible with the	
	health safety and dignity, are well maintained, and clean. [RCR 21]	
	 Furniture meets the needs of the persons in care 	
	 Equipment meets the needs of the persons in care 	
	 Furniture is compatible with the health, safety and dignity of the persons in care 	
	 Equipment is compatible with the health, safety and dignity of the persons in care 	
	 Furniture is maintained in a good state of repair 	
	Equipment is maintained in a safe and clean condition	
	Maintenance	Comments
	Rooms and common areas are well ventilated, in a good state of repair, safe and clean	
	condition [RCR 22(1)]	
	 Rooms and common areas are well ventilated 	
	 Rooms and common areas are maintained in a good state of repair 	
	 Rooms and common areas are not maintained in a safe and clean condition 	
	Emergency exits are not obstructed or secured in a manner that may hinder exit in an	
	emergency [RCR 22(2)]	
	All rooms and common areas, emergency exits, equipment, and monitoring and signalling	
	devices are inspected and maintained on a regular basis [RCR 22(3)]	
	Smoking	Comment
	At the facility only persons in care are permitted to smoke and if necessary are supervised	
	[RCR 23 (a),(c)]	
	 Only persons in care smoke at the facility 	
_	Persons in care are supervised as required	
Ш	Employees do not smoke while supervising persons in care [RCR 23(b)	
	Weapons	Comments
	Weapons within the meaning of the <i>Criminal Code</i> (Canada) are not permitted in the facility	
	[RCR 24]	

I. PHYSICAL, EQUIPMENT AND FURNISHING: Bedrooms

Bedroom Occupancy	Comments
☐ When two persons in care are accommodated in a single bedroom the requirements of the	
Regulation are met [RCR 25(2),(b),(c),(d)]	
 The bedroom is screened in a manner that is sufficient to ensure the privacy and dignity of each occupant 	
 Measures are in place to protect the health, safety, personal comfort and dignity of each occupant 	
 There are plans for the occupants of double rooms to be transferred to single rooms on request 	
☐ In a Child and Youth Residential facility no person in care over 6 years old is accommodated in a bedroom that is shared with a person of the opposite gender [RCR 25(3)]	

	Physical Requirements of Bedrooms	Comments
	Bedrooms meet the needs and provide for the health, safety and dignity of the occupant	
	[RCR 26(1)]	
	If suitable the bedroom door can be locked from the inside and unlocked in an emergency	
	from the outside [RCR 26(3), (4)] [1105]	
	Bedroom door(s) can be locked from the inside as requested	
	Bedroom door(s) can be unlocked from the outside	
	Bedroom Windows	Comments
	Each bedroom has a window that provides natural light, with coverings that block out light	
	and protect the privacy of the occupant [RCR 28(1)]	
	 Each bedroom window provide natural light Each bedroom window does not have coverings that block out light and protect the 	
	 Each bedroom window does not have coverings that block out light and protect the privacy of the occupant 	
	Bedroom windows can be opened easily for ventilation unless there is an increased risk to	
	the person in care or the facility is equipped with an air conditioning system or mechanical	
	ventilating system [RCR 28(2)] [Transitioned]	
	A bedroom with a non-ambulatory occupant has at least one window that provides visibility	
	from a sitting position to the outside [RCR 28(3)] [Transitioned]	
	Bedroom Furnishings	Comments
	Persons in care are provided at no cost bedroom furnishings, including a safe, secure place	
	to store valuable property, and a closet or wardrobe cabinet measuring at least 0.5 m ² [RCR	
	29]	
	 Person in care are not charged for bedroom furnishings 	
	There is safe, secure place in which the person in care may store valuable property	
	A closet or wardrobe cabinet measuring at least 0.50 m² is provided	
	*Persons in care are permitted to keep furniture, ornaments or other personal belongings	
	in their room. [RCR 29(2); Bill of Rights 2(f)]	
l. l	PHYSICAL, EQUIPMENT AND FURNISHING: Bathroom Facilities	
	Physical Requirements of Bathrooms	Comments
	Bathrooms have a door, with a lock that can be opened from the outside in case of an	
	emergency [RCR 30 (a)]	
	Bathrooms have slip resistant material on the bottom of bathtub(s) and shower(s) [RCR 30	
	(b)]	
	Bathrooms have conveniently located and securely attached grab bars beside toilet(s),	
	bathtub(s) and shower(s) to meet the needs and preferences of persons in care [RCR 30 (c)]	
	Bathrooms have equipment that is necessary to protect health, safety and dignity of the persons in care [RCR 30 (d)]	
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I. PHYSICAL, EQUIPMENT AND FURNISHING: Common Areas and Work Areas

	Dining Areas	Comments
	The dining area has seating for each person in care, and sufficient tables designed to	
	accommodate persons in care in wheelchairs [RCR 33 (a), (c)]	
	 There is enough seating for each person 	
	 There are sufficient tables designed to accommodate person in care in wheelchairs 	
	Lounges and Recreation Facilities	Comments
	The facility provides comfortably furnished lounge facilities [RCR 34(1), (2)(a)]	
	A facility that provides Long Term Care has suitably equipped and comfortably furnished	
	areas designated for recreational activities [RCR 34(2)(b)] [Transitioned]	
	Except as necessary for cleaning and maintenance lounges and recreation area are	
	accessible at all times [RCR 34(3)]	
	 Lounge areas are accessible 	
	Recreation areas are accessible	
	Designated Work Areas	Comments
	There are appropriately furnished and equipped work areas for administrative work and other staff use [RCR 35(1)(a)]	
	There are appropriate, safe and secure locations for medications and the records of persons	
	in care [RCR 35(1)(b)]	
	 The location for mediations is safe and appropriate 	
	 The location for records of persons in care is safe and appropriate 	
	There are secure, safe and adequate storage areas for cleaning agents, chemical products	
	and other hazardous materials [RCR 35 (1) (c)]	
	There are separate utility areas for clean and soiled clothes, bedding and other articles [RCR	
	35 (1) (d)]	
	If used by persons in care, laundry facilities have a slip resistant floor surface [RCR 31 (2)	
	(a)]	
	If not used by persons in care, laundry facilities cannot be accessed by the individuals [RCR	
	35 (2) (b)]	
	Outside Activity Areas	Comments
	Outside activity areas have a surfaced patio area including a reasonable amount of shelter	
	from sun and inclement weather [RCR 36 (1)(b)] [Transitioned]	
	There is surfaced patio area(s) Shelter from any and inclored tweather is qualified.	
	Shelter from sun and inclement weather is available Outside activity areas have confortable action [BCR 36 (1)/a)]	
	Outside activity areas have comfortable seating [RCR 36 (1)(c)]	
	If necessary to protect the health or safety of persons in care, outside activity area is secured by a fence or other means [RCR 36 (2)]	
	Emergency Preparations	Comments
	Employees have access to reliable communications equipment in an emergency [RCR 51(5)]	Comments
Ц	Menu Planning	Comments
П	Weekly menu posted in each dining area for Long Term Care [RCR 62(4)]	Comments
	weekly menu posted in each dining area for Long Terrii Care [NCN 02(4)]	

Packaging and Storage of Medications	Comments
Medications are safely and securely stored [RCR 69(3)(a)]	
Medication for a person in care who self-administers is safely stored in a secure storage	
area [RCR 69(3)(b)]	
 There is a safe and secure storage area for self-administered medication 	
 Medication for self-administration is stored in a safe and secure storage area 	

II. STAFFING: General Staffing Requirements

Character and Skill Requirements	Comments
Prior to employment the licensee obtained the appropriate information regarding the staff person [RCR 37(1)]	
 The required documentation was obtained prior to hiring 	
 Criminal record check was obtained 	
 Character references were obtained 	
 Record of the person's work history was obtained 	
 Copies of diplomas, certificate or other evidence of the person's training and skills 	
was obtained	
 Evidence that the person has complied with the Province's immunization and 	
tuberculosis control programs was obtained	
Manager or employee(s) is of good character, has the personality, ability, and temperament	
to manage or work with persons in care and has the training, experience, and skills	
necessary to carry out the duties assigned [RCR 37(2)]	
Additional Criminal Record Checks (CRC)	Comments
A CRC is obtained for any person (except persons in care) ordinarily present and over age	
of 12 permitted on premises while children or youth present [RCR 38]	
Continuing Monitoring of Employees	Comments
Employee performance is reviewed regularly to ensure that they continue to meet the	
requirements of this regulation and demonstrates the competence required for their duties	
[RCR 40(1). (3)]	
 Employee performance is reviewed regularly 	
 Employees carry out duties for which they have the necessary training and 	
experience or demonstrate the necessary competence	

II. STAFFING: Coverage and Necessary Staff

Management and Supervisory Staff	Comments
☐ A manager has been appointed for the facility [CCALA 7(1)(d)]	
☐ An adult employee is designated as acting manager if the manager is temporarily absent	
from the facility [RCR 41(1)]	
☐ A qualified employee is designated to supervise employees providing care, coordinate and	
monitor the care and manage unusual situations [RCR 41(2)]	

Staffing Coverage	Comments
☐ Employees on duty are sufficient in numbers, training, experience, and organized in an	
appropriate pattern to meet the needs, assist in activities of daily living, and communicate	
with the persons in care [RCR 42(1), (3)]	
 There are sufficient numbers of employees 	
 The employees have training and experience to assist in activities of daily living in 	
a manner consistent with the health safety and dignity of persons in care	
 The employees have training and experience to assist with eating in a manner 	
consistent with the health safety and dignity of persons in care	
 The staffing pattern is appropriate 	
o There is an employee on duty at all times who can communicate effectively with	
all of the persons in care	
o Persons in care who require supervision when outside the facility are	
appropriately supervised [RCR 42(2)]	
Employee Trained in First Aid	Comments
Persons in care have at all times immediate access to an employee who is certified in first	
aid and CPR, knowledgeable about their medical condition and able to communicate with	
emergency personnel [RCR 43(1)]	
 There is immediate access to an employee who is certified in first aid and CPR 	
There is immediate access to an employee knowledgeable about their medical	
condition	
o There is immediate access to an employee who is able to communicate with	
emergency personnel	
☐ First aid supplies are readily accessible to all employees, including while care is provided	
off the facility premises [RCR 43(2)]	
 The first aid supplies are sufficient 	
 First aid supplies are provided while off the facility premises 	
Food Services Employees	Comments
☐ Employees responsible for the preparation and delivery of food have experience,	
competence and training to ensure food is safely prepared, handled and meets the	
nutritional needs [RCR (44)(1)(a)]	
o Employees have experience, competence and training to ensure food is safely	
prepared and handled	
 Employees have experience, competence and training to ensure food is prepared 	
to meet the nutritional needs of persons in care	
Food Services Employees continued	Comments
☐ Employees receive ongoing education on the preparation and delivery of food, nutrition	
and if required, assisted eating techniques [RCR (44)(1)(b)]	
Employees receive ongoing education on preparation and delivery of food	
 Employees receive ongoing education on nutrition 	
Employees receive ongoing education on assisted eating techniques	
☐ A CSNM qualified nutrition manager or registered dietitian supervises the preparation and	
delivery of food in a facility 50 beds and over [RCR (44)(2)]	

	Employee Responsible for Activities	Comments
	A qualified employee is designated to organize and supervise physical, social and	
	recreational activities and has sufficient time to carry out activities [RCR (45)(a)(b)]	
	Persons in care have sufficient time to participate in activities [RCR (45)(c)]	
	Emergency Preparations	Comments
	Employees have been trained in the implementation of the plans and in the use of	
	emergency equipment [RCR 51(3)]	
	 Employees have been trained in the implementation of emergency plans 	
	 Employees have been trained in the use of emergency equipment 	
	Medication Safety and Advisory Committee (MSAC)	Comments
	Employees comply with the policies and procedures of the MSAC [RCR 68(4)]	
	Administration of Medication	Comments
	Employees who store, handle, or administer medications are	
	 19 years of age or older, and 	
	 Have successfully completed any training programs established by the MSAC 	
	{RCR 70(2)	
	How Long Records Must be Kept	Comments
	Signed original forms authorizing criminal record checks are kept for 5 years [RCR 92(2)]	
	Records required to assess character and skill requirements and criminal record checks	
	are kept for the entire time the employee is employed [RCR 92(3)(a), (b)]	
	Character references are returned or destroyed immediately after a person who was the	
	subject of a character reference is no longer employed by or ordinarily present at the	
	facility [RCR 92(4)]	
III.	POLICIES AND PROCEDURES: Additional Records	
	Policies and Procedures	Comments
	There are written and implemented policies and procedures to guide staff in the care and	
	supervision of the persons in care [RCR 85(1)(a), (d)]	
	The written and policies and procedures are reviewed and revised, if necessary, at least	
	once each year [RCR 85(1)(b)]	
	All policies and procedures are available to employees, the medical health officer and the	
	person in cares' representative on request [RCR 85(1) (c) (i, ii, iii)]	
	*All policies and procedures are available to persons in care [RCR 85(1) (cii.1); Bill of Rights	
	4(a)]	

Policies and Procedures	Comments
A facility providing Long Term Care has a fall prevention policy and procedure with the	
required elements [RCR 85(2a)]	
Policy and procedure for falls prevention	
 assessment of the nature of the risks that may result in persons in care falling 	
 Policy and procedure includes a plan for preventing persons in care from falling 	
 Policy and procedure includes a plan for responding to a fall suffered by a person 	
in care, including steps to be taken to ensure the health and safety and to prevent	
subsequent falls	
The facility has written policies and procedures as prescribed by the regulation [RCR 85(2)	
(b-I)]	
 Orientation of new managers and employees 	
 Continuing education of managers and employees 	
 How to express concerns, make complaints and resolve disputes 	
 Access to persons in care by persons who are not employees 	
 Release of persons in care. 	
 Monitoring of nutrition 	
 Monitoring of the medication 	
 Use of restraints in an emergency. 	
 Responding to reportable incidents 	
 Missing and wandering 	
 Record keeping 	
o obtaining consent, in accordance with Part 3 of the Health Care (Consent) and	
Care Facility (Admission) Act	
 Long Term Care facility has a written policy to address care in hot weather. 	
 Long Term Care facility has a written policy to address hydration 	
Advice on Admission	Comments
*Prior to admission persons in care are informed of all charges, fees and other amounts	
that must be paid for accommodation and other services [RCR 48(1) (a); Bill of Rights 4(c)]	
On admission persons in care are informed of the facility's policies respecting expressing	
concerns, making complaints and resolving disputes [RCR 48(1) (b)]	
*Prior to admission persons in care are informed on how to express concerns or make	
complaints to the medical health officer or the Patient Care Quality Office [RCR 48(1) (c); Bill of Rights 3(e)]	
*Persons in care are able to have family or a representative receive advice on admission	
and, make complaints [RCR 48(1); Bill of Rights 3(f)]	
 Persons in care are advised on how to express concerns or make complaints to the medical health officer 	
 Persons in care are advised on how to express concerns or make complaints 	
under the Patient Care Quality Review Board Act	
*Required advice is communicated in a manner appropriate to the skills and abilities of	
the person or the person's parent or representative [RCR 48(2); Bill of Rights 4 (e)]	

	Repayment Agreements	Comments
	*Persons in care who make prepayments are provided written terms and conditions	
	under which a refund may be made [CCALA 19; Bill of Rights 4(d)]	
	Emergency Preparations	Comments
	There is an emergency plan displayed in a prominent place that sets out procedures to	
	prepare for, mitigate, respond to and recover from any emergency, including procedures	
	for evacuation and how persons in care will be cared for [RCR 51(1),(4)]	
	 There is an emergency plan 	
	 Emergency plan include all required elements 	
	 The emergency plan includes procedures for evacuation 	
	o There is a plan for how persons in care will continue to be cared for in an	
	emergency	
	A copy of the emergency plan is displayed in a prominent place	
Ш	The emergency plans are updated when there is any change in the facility [RCR 51(2)]	
	Dispute Resolution	Comments
Ш	*There is access to a fair, prompt and effective process to express concerns, make	
	complaints or resolve disputes within the facility [RCR 60; Bill of Rights 3(d)]	
	There is access to a fair, prompt and effective process to express a concern, make	
	a complaint or resolve a dispute	
	There is no retaliation against a person in care as a result of someone expressing	
	 a concern or making a complaint Complaints, concerns and disputes are responded to promptly 	
	 Complaints, concerns and disputes are responded to promptly Medication Safety and Advisory Committee (MSAC) 	Comment
	The MSAC establishes and reviews training, orientation programs, and policies and	Comment
	procedures [RCR 68(3)]	
	There are training and orientation programs for employees	
	 There are policies and procedures for the safe and effective storage, handling 	
	and administration of medications	
	 There are policies and procedures for the immediate response to and reporting 	
	of medication errors and adverse reactions to medications	
	When Restraints may be Used	Comments
	Except in an emergency, there is written agreement to the use of a restraint by both	
	person in care or their representative and the medical practitioner or nurse practitioner	
	responsible for the health of the person in care [RCR 74(1)]	
	o There is written agreement to the use of a restraint by the person in care or	
	their representative	
	 There is written agreement to the use of a restraint by the medical practitioner 	
	or nurse practitioner responsible for the health of the person in care	

Reassessment	Comments
☐ If an emergency restraint continues to be used either continuously or intermittently, for	
more than 24 hours the required written agreements have been obtained and the	
conditions set out in section 73 (2) [restrictions on use of restraints] have been met [RCR	
75(2)]	
 There is written agreement to the use of a restraint by the person in care or their representative 	
 There is written agreement to the use of a restraint by the medical practitioner or nurse practitioner responsible for the health of the person in care 	
 The safety, physical and emotional dignity of the person in care is monitored throughout the use of the restraint, and assessed after the use of the restraint 	
 All alternatives to the use of the restraint have been considered and either implemented or rejected 	
 Employees administering the restraint have received training in alternatives to the use of restraints and determining when alternatives are most appropriate, and the use and monitoring of restraints 	
 Employees administering the restraint follow any instructions in the care plan of the person in care respecting the use of restraints 	
 The use of the restraint, its type and the duration for which it is used is documented in the care plan of the person in care 	

IV. CARE AND SUPERVISION: Admission and Continuing Accommodation

	Prohibited Service	Comments
☐ Only th	nose persons who will receive safe and adequate care are accommodated as	
specifie	ed on the license [RCR Sec 46(1), (2)]	
0	Care provided is the type specified on the license	
0	Number of persons in care does not exceed maximum licensed capacity	
0	Persons less than 19 years of age are not accommodated with persons over 19	
	years of age	
	Admission Screening	Comments
☐ Screeni	ng is done prior to admission to ensure safe and adequate care [RCR 47(1), (2)]	
0	Screening is done prior to admission	
0	Training, experience, number of employees and/or staffing coverage has been	
	considered	
0	Design of the facility and/or equipment has been considered	
0	Needs of the person in care has been considered	
0	The health, safety and dignity of other person(s) in care have been considered	
0	Any criteria set by, or advice or information from, a funding program has been	
	considered	

Other Requirements on Admission	Comments
Risk of leaving the facility without notification is assessed on admission [RCR 49(3)]	
Continuing Accommodation	Comments
Health and safety of persons in care are regularly monitored [RCR 50(1)]	
Except in an emergency, person(s) in care is not sent to hospital unless directed by medical	
or nurse practitioner [RCR 50(2)(a)]	
Except in an emergency, or under the Mental Health Act, person in care is not transferred	
to another community care facility without person or representative's consent [RCR	
50(2)(b)]	
When an incapable person in care expresses a desire to leave a community care facility,	
the licensee acted within a reasonable time of the expression as per the legislation [RCR	
50.1]	

IV. CARE AND SUPERVISION: General Care Requirements

Harmful Actions Not Permitted	Comments
*Persons in care are not subjected to abuse, neglect, or deprivations of food or fluids as a	
form of punishment [RCR 52(1); Bill of Rights 2(b)]	
 Persons in care are not subjected to abuse or neglect 	
 Persons in care are not deprived of food or fluids as a form of punishment 	
 There is a policy on abuse and neglect of persons in care 	
 There is staff training regarding abuse and neglect of persons in care 	
*Food or fluids are not used as a form of reward to person in care [RCR 52(2); Bill of Rights	
2(b)]	
Privacy	Comments
*The privacy of persons in care it respected, including the privacy of bedrooms, belongings	
and storage area [RCR 53; Bill of Rights 2 (d)]	
General Health and Hygiene	Comments
General Health and Hygiene Persons in care are assisted in obtaining health services and a medical practitioner or	Comments
70	Comments
Persons in care are assisted in obtaining health services and a medical practitioner or	Comments
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)]	Comments
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental	Comments
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental exam once a year [RCR 54(3)]	
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental exam once a year [RCR 54(3)] Identification of Persons in Care Off-Site	
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental exam once a year [RCR 54(3)] Identification of Persons in Care Off-Site Person(s) in care has been provided with the appropriate documentation to keep in their	
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental exam once a year [RCR 54(3)] Identification of Persons in Care Off-Site Person(s) in care has been provided with the appropriate documentation to keep in their possession when away from the facility [RCR 56(1)]	
Persons in care are assisted in obtaining health services and a medical practitioner or nurse practitioner can be contacted in an emergency [RCR 54(2)] Persons in care are assisted in daily oral health care and are encouraged to have a dental exam once a year [RCR 54(3)] Identification of Persons in Care Off-Site Person(s) in care has been provided with the appropriate documentation to keep in their possession when away from the facility [RCR 56(1)] The person in care has been provided with documentation	

	If a person(s) in care may leave the facility without notifying an employee and is not capable of identifying his or herself they are fitted with an identification bracelet or other	
	means not easily removed [RCR 56(3)]	
	 A bracelet or other means has been provided 	
	 Does indicate the person in care's name 	
	 Does indicate the community care facility's name 	
	Does indicate the emergency contact information	
	Access to Persons in Care	Comments
	Parents or representatives have reasonable access to a person in care for whom he or she	
	is responsible. [RCR 57(1)]	
	*Persons in care can receive visitors at any time and are able to communicate with them	
	in private [RCR 57(2); Bill of Rights 2(e)]	
	 Persons in care are permitted to receive visitors of choice at any time 	
	 Visiting times are not limited 	
_	Persons in care are able to communicate with visitors in private	
Ш	Persons restricted or prohibited from accessing a person in care by court order or an order	
	issued under an enactment are denied access [RCR 57(3)]	
	Release or Removal of Persons in Care	
Ш	A person in care is not released or removed from the facility by any person except the	
	person in care's parent or representative, or a person authorized in writing by that person	
	[RCR Sec 58]	
	Family and Posident Council	Comments
П	Family and Resident Council The facility has no resident or family council and has met the requirements of the	Comments
	The facility has no resident or family council and has met the requirements of the	Comments
	The facility has no resident or family council and has met the requirements of the regulation by providing an opportunity to meet with the licensee at least twice a year [RCR	Comments
	The facility has no resident or family council and has met the requirements of the regulation by providing an opportunity to meet with the licensee at least twice a year [RCR 59(a); Bill of Rights 3(b)]	Comments
	The facility has no resident or family council and has met the requirements of the regulation by providing an opportunity to meet with the licensee at least twice a year [RCR 59(a); Bill of Rights 3(b)] O There has been no opportunity to meet at least twice a year to promote the	Comments
	The facility has no resident or family council and has met the requirements of the regulation by providing an opportunity to meet with the licensee at least twice a year [RCR 59(a); Bill of Rights 3(b)] There has been no opportunity to meet at least twice a year to promote the collective interests of the persons in care.	Comments
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the	e facility responded in writing to all recommendations brought forward by the council from ir meetings, including providing a rationale for any decision to reject a recommendation in Section 19.1(2) (c) Bill of Rights 3(b)]	
fro	e facility received, on behalf of the council, informational materials directed to the council m a health authority and forward the informational materials to council members in ctronic or paper form, as requested by the council [RCR 59.1(2) (d) Bill of Rights	
	Food Preparation and Service	Comments
	Meals are served in a dining area [RCR 63(3)(a)]	
	Temporary room tray service is available for those unable to attend a dining area [RCR	
	63(3)(b)]	
	If needed, ongoing room tray service is available if indicated in the care plan [RCR	
	63(3)(c)(ii)]	
	Ongoing tray service is approved and reassessed every 30 days by the person in care's medical practitioner or nurse practitioner [RCR 63(3)(c)(iii)(iv)]	
	Meals are not provided by ongoing room tray service or the convenience of employees	
	[RCR 63(4)]	
	Sufficient time and assistance provided to ensure safety and comfort with eating [RCR	
	63(5)]	
	 Sufficient time is provided to ensure safety and comfort 	
	 Sufficient assistance is provided to ensure safety and comfort 	
	Eating Aids and Supplements	Comments
	Children are not fed by means of a propped bottle [RCR 67(2)]	

IV. CARE AND SUPERVISION: Use of Restraints

Restrictions on Use of Restraints	Comments
Restraints are not used unless it is necessary to protect the person in care or others from	
serious physical harm, are minimal as possible and the safety and physical and emotional	
dignity is monitored and conditions of the regulation have been followed [RCR 73(1),(2)]	
 A restraint was inappropriately used 	
o Restraint are as minimal as possible, taking into consideration both the nature of	
the restraint and the duration for which it is used	
o The safety, physical and emotional dignity of the person in care is monitored	
throughout the use of the restraint, and assessed after the use of the restraint	
 All alternatives to the use of the restraint have been considered and either 	
implemented or rejected	
 Employees administering the restraint have received training in alternatives to 	
the use of restraints and determining when alternatives are most appropriate,	
and the use and monitoring of restraints	

0	Employees administering the restraint follow instructions in the care plan of the	
	person in care respecting the use of restraints	
0	The use of the restraint, its type and the duration for which it is used is	
	documented in the care plan of the person in care	
Followi	ng the use of an emergency restraint the appropriate information and advice is	
given a	nd documented on the care plan [RCR 73(3)]	
0	The appropriate information and advice was t given to the person in care who	
	was restrained	
0	The appropriate information and advice was given each person who witnessed	
	the use of the restraint	
0	The appropriate information and advice was given each employee involved in the	
	use of the restraint	
0	The information and advice given was documented in the care plan	
	When Restraints may be Used	Comments
Person(s) in care is not restrained for the purpose of punishment or discipline or the	
conven	ience of employees [RCR 74(2)]	
0	The person(s) in care is not restrained for the purpose of punishment or discipline	
0	The person(s) in care is not restrained for the convenience of employees	
	Reassessment	Comments
	son in care has been restrained, the need has been reassessed at least once	
within 2	24 hours after the first use [RCR 75(1)]	
A restra	int used under section 74 (1) (b) that continues either continuously or	
intermi	ttently for more than 24 hours is reassessed within the specified time consulting	
with the	ose who agreed to the use of the restraint [RCR 75(3)]	
0	The restraint has been reassessed in the time specified in the care plan	
0	The restraint has been reassessed in the time specified by the persons who	
	agreed	
0	Consultation, to the extent reasonably practical, with the persons who agreed to	
	the use of the restraint was done	
	Care Plan Needed if More Than 30 Day Stay	Comments
	ns in care or their representatives participate in the development and	
-	entation of care plans [RCR 81(2)(a); Bill of Rights 3 (a)]	
-	lans take into account the persons in care's unique abilities, physical, social and	
	nal needs, and cultural and spiritual preferences [RCR 81(2)(b); Bill of Rights 1(b)]	
	e plan(s) contains all items that must be recorded under this regulation [RCR 81(3)]	
0	Medication, including self-administered medication	
0	Behavioural intervention	
0	The type or nature of restraint and the frequency of reassessment	
0	Oral health care	
0	Nutrition plan that assesses a person in care's nutrition status.	
0	Recreation and leisure plan	
0	Fall prevention plan that assesses the nature of the risk of falling	

	 A falls prevention plan 	
	 Plan for following up on any falls 	
	 A plan to prevent a wanderer from leaving the facility 	
	 A plan to locate the person in care who is a wanderer 	
	 Child or youth, any special instruction given in writing by a parent of the child or 	
	youth	
	 A plan if the person in care is on leave under the Mental Health Act or is admitted 	
	to the community care facility under an enactment or court order, any condition	
	or requirement	
	The implementation of care plans is monitored on a regular basis to ensure proper implementation [RCR 81(4)(a)]	
	Care plan(s) is reviewed and, if necessary, modified if there is a substantial change in the	
_	circumstances of the person in care or at least once a year [RCR 81(4)(b)]	
	• Care plan(s) are reviewed and, if necessary, modified if there is a substantial	
	change	
	Care plan(s) are reviewed at least once a year	
П	To the extent reasonably practical, persons in care participate in the review and	
	modification of their own care plans [RCR 81(4)(c)]	
	Implementation of Care Plans	Comments
	The care and supervision of a person in care is consistent with the terms and conditions	
	of the care plan [RCR 82]	
	of the care plan [NCN 62]	
	Nutrition Plan	Comments
	Nutrition Plan A nutrition plan is developed within 30 days of admission, includes assessment, nutrition	Comments
	Nutrition Plan A nutrition plan is developed within 30 days of admission, includes assessment, nutrition to be provided and requirement of therapeutic diets [RCR 81(3)(c)(i)(ii)]	Comments
	Nutrition Plan A nutrition plan is developed within 30 days of admission, includes assessment, nutrition to be provided and requirement of therapeutic diets [RCR 81(3)(c)(i)(ii)] O Nutrition care plan is developed within 30 days of admission	Comments
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Unintentional significant changes in weight are immediately referred to a health care provider [RCR 83(4)(b), (5)(b)]	
If monthly weights are missing, the reason is documented [RCR 83(5)(a)]	
Advance Directives and Care Plans	Comments
Persons in care are not required to sign advance directives or level of intervention documents as a condition of admission or an ongoing requirement [DOLSOP]	

V. NUTRITION AND FOOD SERVICES

<u> </u>			
Menu Planning	Comments		
Minimum 4-week menu plan used [RCR 62(1)(b)]			
Where stay is less than 6 weeks, a weekly menu is used [RCR 62(1)(a)]			
Menu provides a nutritious morning, noon, and evening meal where each meal contains			
at least 3 food groups as per Canada Food Guide [RCR 2(2)(a)]			
 Meals are nutritious 			
 Meals provide at least 3 food groups 			
Menu provides a minimum of 2 nutritious snacks; each snack contains a minimum of 2			
food groups as per Canada's Food Guide [RCR 62(2)(b)]			
 2 nutritious snacks are provided 			
 Snacks contain at least 2 food groups 			
Menu provides variety, including seasonal variation [RCR 62(2)(c)(iii)]			
Menu is based on the nutrition plans, nutrition needs, age, gender, and activity level of			
the persons in care [RCR 62(2)(c)(i)]			
Menu reflects food preferences and cultural background [RCR 62 (2)(c)(ii)]			
 Menu reflects food preferences 			
 Menu reflects cultural background 			
Menu considers texture, colour, taste, visual appeal, and food safety [RCR 62) (2)(c)(iv)]			
 Menu considers taste, colour, or visual appeal 			
 Menu considers food safety 			
Menu substitutions provide similar nutritional value [RCR 62(2)(d)]			
Menu is followed and if unable to do so, the food provided meets nutritional requirements			
[RCR 62(3)]			
 Menu is followed 			
Menu substitutions meet nutritional requirements			
Food Preparation and Service	Comments		
Personal preferences and cultural background are considered in food preparation and			
service [RCR 63(2)]			
Food Service Schedule	Comments		
Morning meal is available before 11:00 a.m. lunch is between 11:45 a.m. and 1:00 pm,			
and supper is served after 5:00 p.m. [RCR 64 (1)(a), (b), (c)]			
 Morning meal is available before 11:00 a.m. 			
 Lunch is between 11:45 am and 1:00 pm 			
 Supper is served after 5:00 pm 			

Snacks times meet the needs of the persons in care [RCR 64(1)(d)]	
In Child and Youth Residential homes, meal and snack times meet the needs of the	
child/youth [RCR 64(2)]	
If preferred by persons in care, brunch can be provided on weekends and holidays [RCR	
64(3)]	
Packed meals and snacks are provided if Person in care is absent [RCR 64(4)]	
Individual Nutrition Needs	Comments
Adequate food is provided to meet the persons in cares' personal nutritional needs based	
on Canada's Food Guide and their nutrition plan [RCR 66(1)]	
 Food is adequate to meet personal nutritional needs based on Canada's Food 	
Guide	
 Food is adequate to meet the personal nutrition plan 	
Fluids are provided in sufficient quantity and variation to meet needs and preferences	
[RCR 66(2)]	
Eating Aids and Supplements	Comments
Nutrition supplements or tube feedings are provided as required by the nutrition plan or	
as ordered is provided [RCR 67(1)(a)(b)]	
 Nutrition supplements are provided as ordered 	
 Tube feedings are provided as ordered 	
Eating aids, personal assistance or supervision is provided if required or as per the	
nutrition plan [RCR 67(1)(c)(i)(ii)]	
 Eating aids are provided 	
 Personal assistance or supervision is provided 	

VI. MEDICATION

Medication Safety and Advisory Committee (MSAC)	Comments
☐ There is a MSAC with the appropriate membership [RCR 68(1)]	
 MSAC includes the manager or a person designated by the manager 	
 MSAC includes the supervising pharmacist 	
 MSAC includes the health care provider responsible for the immediate supervision 	
of health care services	
☐ A supervising pharmacist has been appointed [RCR 68(2)]	
 Supervising pharmacist serves on the medication safety and advisory committee 	
 Supervising pharmacist inspects the areas of the facility where medications will 	
be stored	
 Supervising pharmacist consults with employees respecting medication 	
interactions and other problems related to medication	
 Supervising pharmacist consults with employees respecting medication 	
interactions and other problems related to medication	

Packaging and Storage of Medication	Comments
A pharmacist packages and records all medications on the medication administration	
record [RCR 69(1)]	
 A pharmacist packages all medication 	
 A pharmacist records medication on the medication administration record 	
Medications remain in the original labelled container or package provided by the	
dispensing pharmacy until administered [RCR 69(2)]	
Administration of Medication	Comments
Medications administered have been prescribed or ordered by an authorized health	
professional [RCR 70(1)]	
Medications are stored, handled, and administered appropriately [RCR 70(3)]	
 Only employees administer medications 	
 Appropriate arrangements are made for the administration of medication when 	
the person in care is absent from the facility	
Self-administration of medication has been approved by the MSAC and the practitioner	
who ordered the medication, and is included in the care plan [RCR 70(4)]	
 Self-administration is approved by the MSAC 	
 Self-administration is approved by the medical practitioner or nurse practitioner 	
who prescribed or ordered the medication	
Self-administration is included on the care plan	
Changes to Directions for Use of Medication	Comments
Employees do not make handwritten changes to the directions for use of a medication on	
the medication container or package [RCR 71(a)]	
Return of Medication to Pharmacy	Comments
Medication is returned to the dispensing pharmacy as required [RCR 72]	
 Medication is returned when the person in care is no longer taking it 	
 Expired medication is returned to the pharmacy 	

VII. HYGIENE AND COMMUNICABLE DISEASE CONTROL

Continuing Health of Employees	Comments
☐ There is evidence of employee(s) continued compliance with the Province's immunization	
and TB program [RCR 39(1)]	
 Evidence of employee(s) continued compliance with the immunization program 	
 Evidence of employee(s) continued compliance the TB program 	
Other Requirements on Admission	Comments
☐ All persons admitted comply with the Province's immunization and TB control programs	
[RCR 49(1); DOLSOP]	
 Compliance with the Provinces immunization program 	
 Compliance with the Provinces TB control program 	

0	Immunization status on admission is reviewed. (DOLSOP)	
0	Immunization status is reviewed regularly.(DOLSOP)	
0	Clear and up-to-date records of the immunization status of each person in care is	
	kept.(DOLSOP)	
0	Information to persons in care regarding the benefits of immunization is not	
	provided.(DOLSOP)	
0	There is consultation with the Medical Health Officer of their health authority	
	with respect to vaccine programs which should be offered to persons in care .(DOLSOP)	
0	A care plan, which includes individual outbreak prevention and control policies,	
	for each resident on admission, is developed	
0	General facility outbreak prevention and control policies as recommended by the	
	health authority's Medical Health Officer are developed	
	General Health and Hygiene	Comments
	a program to instruct, if necessary, and assist persons in care in maintaining health	
	iene. [RCR 54 (1)]	
0	Liquid hand soap and disposable towels are readily available at all appropriate	
0	sinks Appropriate disposable gloves are not available to staff	
	Food Preparation and Service	Comments
☐ Food is	safely prepared, stored, served and handled. [RCR 63(1)]	Comments
_ 1 00d 13 .	salety prepared, stored, served and narialed. [New 05(1)]	
	Participation by Persons in Care	Comments
☐ Adequa	te supervision is provided to persons in care participating in food preparation or	
service t	to ensure safety [RCR 65(2)]	
	Notification of Illness or Injury	Comments
☐ The med	dical health officer has been notified within 24 hours that a person in care has a	
•	ble communicable disease as listed in Schedule A of the Health Act Communicable	
Disease	Regulation [RCR 76(2)]	
	VIII. RECORDS AND REPORTING: Matt	ers that must be reported
	Notification of Illness or Injury	Comments
-	on in care becomes ill or is injured the parent or representative, or contact person,	
of the p	erson in care is notified immediately [RCR 76(1)]	
	Reportable Incidents	Comments
•	ble incidents have been reported with appropriate notifications [RCR 77, (2), (3)]	
0	Parent, representative or contact person is notified	
0	The medical or nurse practitioner is notified	
0	The MHO or Licensing Officer is notified	
0	The funding program, if any, is notified.	

VIII. RECORDS AND REPORTING: Records for each person in care

Records for Each Person in Care	Comments
☐ The facility keeps a record for each person in care with the information specified by the	
regulation [RCR 78(1)]	
 Files contain the name, sex, date of birth, medical insurance plan number and 	
immunization status	
 Files have the date of admission to the community care facility 	
 Files have name and telephone number of the person in care's parent or 	
representative, contact person and primary health care provider	
 Files contain information by which the person in care may be described or 	
identified in an emergency, including a photograph	
o Files contain information by which the person in care may be described or	
identified in an emergency, including a photograph	
☐ There is a medication administration record showing all medication administered, the	
date, amount and time the medication was administered to the persons in care [RCR	
78(2)]	
☐ There is consent in writing from the person in care or a parent or representative to call a	
medical practitioner, nurse practitioner or ambulance in case of accident or illness [RCR	
78(3)(a)]	
In the case of a child, there is consent in writing to release the child to someone other	
than the child's parent [RCR 78(3)(b)]	
Decords Decorating Manay and Valuables	Commonto
Records Respecting Money and Valuables	Comments
☐ A record is kept for each person in care showing money, valuables, and other things in	Comments
☐ A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)]	Comments
☐ A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] ○ There is a record showing all money, valuables and other things held in trust or	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care 	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a 	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care 	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, 	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements 	Comments
 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements 	Comments
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 A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements There is a record of money, valuables and other things held by the licensee that were returned 	Comments
 □ A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] ○ There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care ○ There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care ○ There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements ○ There is a record of money, valuables and other things held by the licensee that were returned □ A licensee issues or gets a receipt, as applicable, for items identified in the regulation [RCR 	Comments
 □ A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] ○ There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care ○ There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care ○ There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements ○ There is a record of money, valuables and other things held by the licensee that were returned □ A licensee issues or gets a receipt, as applicable, for items identified in the regulation [RCR 79(2)] 	
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A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements There is a record of money, valuables and other things held by the licensee that were returned A licensee issues or gets a receipt, as applicable, for items identified in the regulation [RCR 79(2)] Short Term Care Plan on Admission *A short term care plan is developed on admission to guide staff in protecting and promoting the health and safety of the person in care [RCR 80 (1); Bill of Rights 1(a)] Short term care plan(s) are developed	
 □ A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] ○ There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care ○ There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care ○ There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements ○ There is a record of money, valuables and other things held by the licensee that were returned □ A licensee issues or gets a receipt, as applicable, for items identified in the regulation [RCR 79(2)] Short Term Care Plan on Admission □ *A short term care plan is developed on admission to guide staff in protecting and promoting the health and safety of the person in care [RCR 80 (1); Bill of Rights 1(a)] ○ Short term care plan(s) are developed ○ All required elements are recorded in the short term care plan 	
A record is kept for each person in care showing money, valuables, and other things in safe keeping; disbursements, fee(s) charged and returned items [RCR 79(1)] There is a record showing all money, valuables and other things held in trust or safekeeping for persons in care There is a record showing any disbursements made by the licensee on behalf of a person in care, using the money of the person in care There is a record of any fee charged by the licensee to hold or administer money, valuables and other things and/or disbursements There is a record of money, valuables and other things held by the licensee that were returned A licensee issues or gets a receipt, as applicable, for items identified in the regulation [RCR 79(2)] Short Term Care Plan on Admission *A short term care plan is developed on admission to guide staff in protecting and promoting the health and safety of the person in care [RCR 80 (1); Bill of Rights 1(a)] Short term care plan(s) are developed	

Care Plan Needed if More Than 30 Day Stay	Comments
*Care plans are developed within 30 days of admission for admissions of 30 days or more.	
[RCR 81(1); Bill of Rights 1(a)]	
Care plans are developed within 30 days	
All required elements are included in the care plan	
Nutrition Plan	Comments
☐ Other than for hospice care, monthly weights are recorded in the nutrition plan [RCR	
83)(4)(c)]	
Use of Restraints to be Recorded in Care Plan	Comments
☐ If a person in care is restrained, the information required by the regulation is recorded in	
the care plan of the person in care [RCR 84]	
 The type or nature of the restraint used is recorded 	
 The reason for the use of the restraint is recorded 	
 The alternatives that were considered to the use of the restraint, and which, if 	
any, were implemented or rejected is recorded	
 The duration of the restraint and the monitoring of the person in care during the 	
restraint are recorded	
 The result of any reassessment of the use of the restraint is recorded 	
o Employee compliance with the requirements of Division 5 [Use of Restraints] of	
Part 5 is recorded	
Other Requirements on Admission	Comments
☐ Height and weight of each person in care is recorded on admission [RCR 49(2)]	
 Height is recorded on admission 	
Weight is recorded on admission	
Administration of Medication	Comments
Adverse reactions are immediately documented and notification to the medical	
practitioner or nurse practitioner and pharmacy is made [RCR 70(5)]	
Adverse reactions are documented on the medication administration record	
The medical practitioner or nurse practitioner who prescribed or ordered the	
medication is notified	
The dispensing pharmacy is notified	
Changes to Directions for Use of Medication	Comments
☐ Changes in the directions for use of medication are recorded appropriately [RCR 71(b)]	
The changes in directions for use of a medication are promptly recorded on the	
person in care's medication administration record, and	
 The dispensing pharmacy is promptly notified 	

VIII. RECORDS AND REPORTING: Additional Records

Policies and Procedures	Comments
There is a copy of each policy and procedure of the medication safety and advisory	
committee [RCR 85(3)]	
Records Respecting Employees	Comments
Employee files contain the records required by this regulation [RCR 86]	
 Contains criminal record check results 	
 Record of character references 	
 Record of compliance with the Province's immunization and tuberculosis control 	
programs	
 Record of any performance reviews made under section 40 [continuing 	
monitoring of employees] and any attendance at continuing education	
programs.	
Food Services Record	Comments
Record of food purchases, menus and menu substitutions [RCR 87(a)(b)]	
 Food purchases 	
 Record of menus 	
 Record of menu substitutions 	
Record of monitoring of food service and nutrition care [RCR 87(c)]	
Record of staff attendance at food service and nutrition education programs [RCR 87(d)]	
Record of Minor and Reportable Incidents	Comments
A record is kept of minor accidents, illnesses and medication errors involving persons in	
care that do not require medical attention and are not reportable incidents [RCR 88 (a)]	
A record is kept of unexpected events involving persons in care [RCR 88 (b)]	
A record is kept of reportable incidents involving persons in care [RCR 88 (c)]	
Record of Complaints and Compliance	Comments
A record respecting complaints made and concerns expressed to the licensee under	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)]	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)]	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance]	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance] O Record is kept respecting compliance with section 59 [family and resident council]	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance] O Record is kept respecting compliance with section 59 [family and resident council] O Record is kept respecting compliance with section 66 [individual nutrition needs]	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance] O Record is kept respecting compliance with section 59 [family and resident council] O Record is kept respecting compliance with section 66 [individual nutrition needs] O Record is kept respecting compliance with section 70 [administration of	Comments
A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance] O Record is kept respecting compliance with section 59 [family and resident council] O Record is kept respecting compliance with section 66 [individual nutrition needs] O Record is kept respecting compliance with section 70 [administration of medication]	
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A record respecting complaints made and concerns expressed to the licensee under section 60 [dispute resolution], and the responses to them is kept [RCR 89(1)] Records respecting compliance with section 10 [liability insurance]; section 59 [family and resident council]; section 66 [individual nutrition needs]; section 70 [administration of medication] [RCR 89(2)] O Record is kept respecting compliance with section 10 [liability insurance] O Record is kept respecting compliance with section 59 [family and resident council] O Record is kept respecting compliance with section 66 [individual nutrition needs] O Record is kept respecting compliance with section 70 [administration of medication]	

VIII. RECORDS AND REPORTING: General requirements respecting records

Currency and Availability of Records	Comments
☐ Records referred to in this regulation are current [RCR 91(a)]	
☐ If the licensee operates more than one community care facility, records are kept	
separately for each facility [RCR 91(b)]	
☐ Records referred to in this regulation sections 78 to 81, 85, 88 and 89 are kept in a single	
place at the facility [RCR 91(2) (a)]	
☐ Records other than those referred to in Sec 92 (2)(a) can be retrieved within a reasonable	
time, on request, and produce records, on demand, to the medical health officer [RCR	
91(2)(b),(c)]	
☐ Records relating to a person in care are accessible only to employees who require access	
to perform their duties in relation to the person in care [RCR 91(3)]	
How Long Records Must be Kept	Comments
☐ Subject to subsections 92 (2) to (5), all records referred to in this regulation must be kept	
for at least one year [RCR 92(1)]	
☐ Records for each person in care are kept for at least 2 years from the date of discharge.	
[RCR 92(5)	
☐ Records of complaints are kept for at least 2 years [RCR 92(6)]	
Confidentiality	Comments
□ *Records and personal information are kept confidential [RCR 93; Bill of Rights 2(d)]	

IX. LICENSING

Continuing Duty to Inform	Comments
☐ Community Care Facilities Licensing has been immediately notified of any changes in the	
information provided under section 7 [RCR 8(1)]	
☐ Plans for structural changes and the health and safety plan for those in care have been	
submitted and received written approval [RCR 8(2)]	
 Plans for alterations have been submitted 	
 Plans for alterations have received written approval 	
 A health and safety plan has received written approval 	
☐ When a manager resigns or is absent for more than 30 consecutive days notification to	
Community Care Facilities Licensing has been given and there is a replacement [RCR 8(3)	
 Notification has been given 	
 Replacement manager has been hired 	
Liability Insurance	Comments
☐ The Long Term Care facility has liability insurance against property damage and bodily	
injury [RCR 10]	
Posting of Licence and Inspection Record	Comments
☐ The licence is displayed in a prominent place and includes manager name and any terms	
or conditions (with exceptions for some types of facilities) [RCR Sec. 11(1)(a)]	

	*The most recent routine inspection record is displayed in a prominent place (with	
	exceptions for some types of facilities) [RCR 11(1) (b), (2); Bill of Rights 4(b)]	
	Types of care offered are identified when advertising services to the public [RCR 11(3)]	
	Investigation or Inspection	Comments
	During an investigation or inspection a person does not obstruct, withhold, conceal or	
	destroy relevant records or information [RCR 12(1)]	
	A plan that ensures health and safety of persons in care during an investigation has been	
	provided as requested [RCR 12(2)]	
	Prohibited Service	Comments
	Only the type of care that is specified on the licence is provided [RCR 46 (2)(a)]	
	No more than the maximum number of persons, as specified on the license, are	
	accommodated [RCR 46(2)(b)]	
	Person less than 19 years of age are not accommodate if person older than 19 years of	
	age are accommodated.	
	Self-Monitoring of Community Care Facility	Comments
	There is regular monitoring of the physical environment, and the care and services	
	provided, to ensure that the requirements of the Act and this regulation are being met	
	[RCR 61]	
	 There is regular monitoring of the physical environment 	
	 There is regular monitoring of the care and services provided 	
	3 31 1	
	Standards to be Maintained	Comments
		Comments
	Standards to be Maintained	Comments
	Standards to be Maintained *The facility is operated in a manner that promotes the health, safety and dignity of	Comments
	*The facility is operated in a manner that promotes the health, safety and dignity of persons in care, and their rights [CCALA Sec 7(1)(b)(i); Bill of Rights 2(a)] *The rights of adult persons in care are displayed in a form and in the manner acceptable to the minister [CCALA Sec 7 c.1(ii)]	Comments
	*The facility is operated in a manner that promotes the health, safety and dignity of persons in care, and their rights [CCALA Sec 7(1)(b)(i); Bill of Rights 2(a)] *The rights of adult persons in care are displayed in a form and in the manner acceptable to the minister [CCALA Sec 7 c.1(ii)] *The rights of adult persons in care are made known orally and in writing to persons in	Comments
_	*The facility is operated in a manner that promotes the health, safety and dignity of persons in care, and their rights [CCALA Sec 7(1)(b)(i); Bill of Rights 2(a)] *The rights of adult persons in care are displayed in a form and in the manner acceptable to the minister [CCALA Sec 7 c.1(ii)]	Comments
_	*The facility is operated in a manner that promotes the health, safety and dignity of persons in care, and their rights [CCALA Sec 7(1)(b)(i); Bill of Rights 2(a)] *The rights of adult persons in care are displayed in a form and in the manner acceptable to the minister [CCALA Sec 7 c.1(ii)] *The rights of adult persons in care are made known orally and in writing to persons in	Comments

X. PROGRAM

Program of Activities	Comments
☐ There is a suitable ongoing planned program of physical, social and recreational	
activities that meets the objectives of the care plan [RCR 55(1)(a); Bill of Rights 2(c)]	
☐ Persons in care are encouraged to participate in the facility's program of activities and	
to take advantage of opportunities available in the community [RCR 55(1)(b); Bill of	
Rights 2(c)]	
 Persons in care are encouraged to participate in program of activities 	
 Persons in care are encouraged to take advantage of opportunities available 	
in the community	
☐ There are opportunities to participate in events beyond the regular program of	
physical, social and recreational activities with or without charge [RCR 55(2)]	

□ Sufficient materials, supplies and equipment for the program of activities are readily accessible and safe and provided without charge [RCR 55(3); Bill of Rights 2(c)] ○ There is sufficient quantity and variety of supplies, material and equipment for the program of activities ○ Supplies, materials and equipment are readily accessible and safe	
Participation by Persons in Care	Comments
Persons in care are encouraged to participate in menu planning, meal preparation, food service and related activities as far as reasonably practical or as per their nutrition plan [RCR Sec 65(1)]	

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