HME Mobility & Accessibility (HealthLinc Medical Equipment)

Company Details

Name of Company: HME Mobility & Accessibility (HealthLinc Medical Equipment) Main Location & Mailing Address: #130-4011 Viking Way, Richmond BC Canada V6V 2K9 Affiliations: Vancouver Stairlifts Website Address: www.hmeBC.com, www.vancouverstairlifts.com

Contact Information

Email: info@hmebc.com Telephone: 604-821-0075 Fax: 604-821-0049

Geographical Coverage (map of regions)

Primary: Region 2 - Vancouver Coastal
Secondary: Region 3 - Fraser
MSO Approved Dealer To: Region 2 - Vancouver Coastal, Region 3 - Fraser

Sales and Service

Hours of Operation: Monday - Friday 9am-5pm and Saturday 10am-4pm. After Hours Service: Weekend service available on Saturday, by appointment only on Sunday. Scope:

- Sales: 6 full time sales consultants.
- Maintenance: 10 technicians available to service and repair your equipment.
- **Rental:** One of BC's largest fleets of rental equipment. We also feature a rent-to-own program.
- **Consignment:** We have a range of used equipment available from our rental and demo inventory pool.
- Loans: One of the largest fleets of demo equipment to loan to clients for fitting purposes.

Equipment Provided:

- Wheelchairs: Lightweight manual folding, tilt, power and transport wheelchairs available for rent and purchase. We also carry all the accessories such as armrests, elevating legrests, rigidizers and much more. We offer basic and premium models for rent or purchase.
- Seating Service: We carry or have access to all cushions, backs, headrests, custom components, and other seating items.
- Walking Aids: We feature folding and 2 wheel walkers, 4 wheel walkers (rollators) and all components, such as arm attachments and slow down brakes.
- Lifts: We are the largest dealer in Western Canada of Bruno stairlifts and vertical platform porch lift systems. We also carry ceiling lifts, floor lifts and sit-to-stand lifts and all related slings. All equipment is available for rent or purchase, including the straight stairlifts.
- **Beds:** We carry all standard and premium hospital beds and mattress systems, and all are available for rent or purchase.
- **Toilet and Bathroom:** HME carries and broad range of bathroom safety equipment, including raised toilet seats, transfer benches, grab bars and much more.
- Modified Vehicles: We offer basic vehicle lift installations.
- **Specialty Areas:** HME is a fully diversified equipment dealer, specializing in rehab sales, rental and serice as well as stairlifts and other home modifications. We have one of the largest technicial services teams, with 10 technicians available for equipment repairs, service or delivery.

Credentials

Staff Skills: Our team of technicians, customer service representatives, sales consultants and management are manufacturer accredited and individually hold 1-15 years of industry experience.

Professional Skills: Individual team members have job specific professional accreditation such as Kinesiology degrees and trade certificates.

Experience: The HME team combined has over 50 years of experience.

Payment / Billing Options

- MSO (ICBC, Min of SS, WCB): Contract holder.
- PBC:
- DVA:
- NIHB:
- **Other:** Provide payment flexibility through our rental program as well as financing options through our credit program.

Why Choose Us:

We care. Our team strives to listen carefully to each and every client, thereby tailoring the equipment, timing and payment solutions to each client individually. We are one dealer, with multiple divisions that can resolve your mobility and accessibility needs.