Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
02/Apr/2024	Silverstone Care Centre	Care & Supervision Care &	RCR Sec. 54 - General health and hygiene RCR Sec. 81 - Care plan needed if	Sechelt	Long Term Care	Silverstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action	Review and monitor corrective action plan, Follow up inspection
		Supervision	more than 30 day stay				plan required to be submitted to Licensing	required
		Medication	RCR Sec. 70 - Administration of medication					
		Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted					
		Policies & Procedures	RCR Sec. 74 When restraints may be used					
		Staffing	ACT Sec. 7 - Standards to be maintained					
		Staffing	RCR Sec. 37 - Character and skill requirements					
	Staffing	RCR Sec. 42 - Staffing coverage						
30/Mar/2024	George Pearson Centre	Medication	RCR Sec. 70 - Administration of medication	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action	Review and monitor corrective action plan
		Staffing	RCR Sec. 42 - Staffing coverage				plan required to be submitted to Licensing	
30/Mar/2024	Dogwood Transitional Care Unit	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection
		Staffing	RCR Sec. 45 - Employee responsible for activities					required
20/Mar/2024	Dogwood Transitional Care Unit	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
20/Mar/2024	Victory House	Care & Supervision	RCR Sec. 53 - Privacy	Vancouver	Mental Health	The Bloom Group Community Services	A health and safety plan is required to be submitted	Progressive compliance actions, Review and approve health and
		Emotional/Verbal Abuse	RCR Sec. 52 - Harmful actions not permitted			Society		safety plan
		Staffing	RCR Sec. 37 - Character and skill requirements					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated 19/Mar/2024	Holy Family Hospital	Care & Supervision	RCR Sec. 57 - Access to persons in care	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Policies & Procedures	RCR Sec. 60 - Dispute resolution					
		Policies & Procedures Records and	RCR Sec. 85 - Policies and procedures RCR Sec. 77 - Reportable incident					
01/Mar/2024	Dogwood Care Home	Reporting Policies & Procedures	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
09/Feb/2024	Windermere Care Centre		RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jan/2024	Pacifica Treatment	Physical,	RCR Sec. 16 - Temperature and	Vancouver	Substance Use	Pacifica Treatment	Licensee has addressed some	Review and monitor corrective
05/Jan/2024	Fair Haven Homes Vancouver Lodge	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Long Term Care	Fair Haven Homes Society	Corrective action plan submitted to Licensing, No further action required	Review and monitor corrective action plan
27/Dec/2023	Lynn Valley Care Centre	Physical, Equipment and Furnishing Records and	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Dec/2023	Creekstone Care Centre	Policies & Procedures	RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre	No further action required all contraventions have been addressed	No further action required all contraventions have been
								addressed
19/Dec/2023	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home	Policies & Procedures	RCR Sec. 81 - Care plan needed if RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	S.U.C.C.E.S.S. Multi- Level Care Society	Corrective action plan submitted to Licensing	Licensee referred to expert or external agency for training or support
11/Dec/2023	Holy Family Hospital	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Nov/2023	Pinegrove Place	Records and Reporting	RCR Sec. 77 - Reportable incident	Richmond	Long Term Care	Mennonite Intermediate Care Home Society	Corrective action plan submitted to Licensing	Follow up inspection required
16/Nov/2023	Pacifica Treatment Centre	Care & Supervision	RCR Sec. 54 - General health and hygiene	Vancouver	Substance Use	Pacifica Treatment Centre Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Nov/2023	Amica Lions Gate	Medication	RCR Sec. 68 - Medication safety and advisory committee	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.		
		Records and Reporting	RCR Sec. 77 - Reportable incident					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
15/Nov/2023	Hamilton Village Care Centre	Care & Supervision	RCR Sec. 82 - Implementation of care plans	Richmond	Long Term Care	Buron Healthcare Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
10/Nov/2023	Banfield Pavilion - Vancouver General Hospital	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to	Review and monitor corrective action plan
		Records and Reporting	RCR Sec. 92 - How long records must be kept				Licensing	
02/Nov/2023	Creekstone Care Centre	Care & Supervision	RCR Sec. 53 - Privacy	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
31/Oct/2023	Hilltop House	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Squamish	Long Term Care	Vancouver Coastal Health	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Physical Facility Equipment & Furnishings	RCR Sec. 19 - Monitoring, signalling and communications					
31/Oct/2023	OPAL by Element	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Long Term Care	Care Pacific Holdings Ltd.	Licensee has addressed some contraventions, corrective action plan required to be submitted to	Resources provided, Review and monitor corrective action plan
		Licensing	RCR Sec. 11 - Posting/advertising licence/inspection record				Licensing	
		Policies & Procedures	RCR Sec. 85 - Policies and procedures					
		Records and Reporting	RCR Sec. 85 - Policies and procedures					
		Staffing	RCR Sec. 42 - Staffing coverage					
30/Sep/2023	Banfield Pavilion - Vancouver General Hospital	Care & Supervision Nutrition & Food Services	RCR Sec. 54 - General health and hygiene RCR Sec. 66 - Individual nutrition needs	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
13/Sep/2023	German Canadian Care Home	Physical, Equipment and Furnishing Staffing	RCR Sec. 62 - Menu planning RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	German Canadian Benevolent Society of B.C.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
03/Aug/2023	Lynn Valley Care Centre	Program Records and	RCR Sec. 55 - Program of activities RCR Sec. 70 - Administration of	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Reporting	medication					
28/Jul/2023	St. Jude's Anglican Home	Care & Supervision Neglect Abuse	ACT Sec. 7 - Standards to be maintained RCR Sec. 52 - Harmful actions not permitted	Vancouver	Long Term Care	St. Jude's Anglican Home Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
19/Jul/2023	Haro Park Centre	Staffing Records and	RCR Sec. 42 - Staffing coverage RCR Sec. 89 - Record of	Vancouver	Long Term Care	Haro Park Centre	Corrective action plan submitted to	Review and monitor corrective
13/34// 2023	Tida o rank denta e	Reporting Staffing	complaints and compliance RCR Sec. 45 - Employee responsible for activities	- Tuneduren	zong remi cure	Society	Licensing	action plan
19/Jul/2023	Victory House	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group Community Services Society		
		Policies & Procedures	RCR Sec. 85 - Policies and procedures					
18/Jul/2023	Minoru Residence	Care & Supervision Hygiene and communicable	RCR Sec. 82 - Implementation of care plans RCR Sec. 54 - General health and hygiene	Richmond	Extended Care	Vancouver Coastal Health		
18/Jul/2023	St. Jude's Anglican Home	Physical, Equipment and Records and	RCR Sec. 30 - Physical requirements of bathrooms RCR Sec. 76 - Notification of	Vancouver	Long Term Care	St. Jude's Anglican Home Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jul/2023	Three Links Care Centre	Policies & Procedures Records and Reporting	RCR Sec. 85 - Policies and procedures RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Three Links Care Society	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
18/Jul/2023	Windermere Care Centre	Licensing Records and	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to	Review and monitor corrective action plan
		Reporting	·				Licensing	
18/Jul/2023	Victory House	Physical Facility Equipment &	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group Community Services	Licensee has addressed some contraventions, corrective action	Review and monitor corrective action plan, Follow up inspection
		Records and Reporting	RCR Sec. 77 - Reportable incident			Society	plan required to be submitted to Licensing	required
		Staffing	RCR Sec. 44 - Food services employees					
27/Jun/2023	Eagle House	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay		Child and Youth Residential	Hollyburn Family Services Ltd	Licensee has addressed some contraventions, corrective action plan required to be submitted to	Review and monitor corrective action plan, Notify other agencies (i.e., RCMP, MCFD, PGT, funding
		Hygiene and communicable disease control	RCR Sec. 54 - General health and hygiene				Licensing	agency), Follow up inspection required
		Physical, Equipment and Furnishing	RCR Sec. 21 - Equipment and furnishings					
		Physical, Equipment and	RCR Sec. 22 - Maintenance					
		Policies & Procedures	RCR Sec. 48 - Advise on admission					
		Records and Reporting	RCR Sec. 78 - Records for each person in care					
27/Jun/2023	Evergreen House	Staffing	RCR Sec. 45 - Employee responsible for activities	North Vancouver	Extended Care	Vancouver Coastal Health Authority	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
1/Jun/2023	Broadway Pentecostal Lodge	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Long Term Care	Broadway Pentecostal Care Association	Licensee has addressed some contraventions, corrective action plan required to be submitted to	Review and monitor corrective action plan
		Records and Reporting	RCR Sec. 76 - Notification of illness or injury				Licensing	
		Staffing	RCR Sec. 40 - Continuing monitoring of employees					

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
10/May/2023	Baptist Housing (Baptist Housing Oak Bay Care Society)	Care & Supervision Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 60 - Dispute resolution	West Vancouver	Long Term Care		Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
03/May/2023	Hamilton High Street Residence Inc.	Care & Supervision Care & Supervision Records and Reporting	RCR Sec. 54 - General health and hygiene RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 77 - Reportable incident	Richmond	Long Term Care	Hamilton High Street Residence Inc.	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
03/May/2023	North Shore Private Hospital Ltd.	Staffing	RCR Sec. 37 - Character and skill requirements	North Vancouver	Private Hospital	North Shore Private Hospital Ltd.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
03/May/2023	Royal Arch Masonic Homes Society	Care & Supervision Neglect Abuse	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 52 - Harmful actions not permitted	Vancouver	Long Term Care	Royal Arch Masonic Homes Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
01/May/2023	Pacifica Treatment	Records and Reporting Policies &	RCR Sec. 76 - Notification of illness or injury RCR Sec. 85 - Policies and	Vancouver	Substance Use	Pacifica Treatment	Corrective action plan submitted to	Review and monitor corrective
22/Mar/2023	Centre Society Totem Lodge	Procedures Care & Supervision Staffing	procedures RCR Sec. 52 - Harmful actions not permitted RCR Sec. 42 - Staffing coverage		Extended Care	Centre Society Vancouver Coastal Health	Licensing No further action required all contraventions have been addressed	action plan No further action required all contraventions have been addressed
10/Mar/2023	Lynn Valley Care Centre	Policies & Procedures Staffing Licensing	RCR Sec. 48 - Advise on admission RCR Sec. 37 - Character and skill requirements ACT Sec. 7 - Standards to be maintained	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
21/Feb/2023	Evergreen House	Staffing Staffing Policies & Procedures	RCR Sec. 40 - Continuing monitoring of employees ACT Sec. 7 - Standards to be maintained RCR Sec. 85 - Policies and procedures	North Vancouver	Extended Care	Vancouver Coastal Health Authority	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
9/Feb/2023	Creekstone Care Centre	Licensing	ACT Sec. 7 - Standards to be maintained	North Vancouver	Long Term Care	Limited Partnership	Licensee has addressed some contraventions, corrective action	Review and monitor corrective action plan
		Records and	RCR Sec. 76 - Notification of				plan required to be submitted to	
9/Feb/2023	Evergreen House	Reporting Neglect Abuse	illness or injury RCR Sec. 52 - Harmful actions not	North Vancouver	Extended Care	Vancouver Coastal	Licensing Corrective action plan submitted to	Review and monitor corrective
	_	Ŭ	permitted			Health Authority	Licensing	action plan
07/Feb/2023	Railway House	Care &	RCR Sec. 83 - Nutrition plan	Richmond	Mental Health	Greater Vancouver	Licensee has addressed some	Review and monitor corrective
		Supervision				Community Services	contraventions, corrective action	action plan
		Care &	RCR Sec. 54 - General health and			Society	plan required to be submitted to	
		Supervision	hygiene				Licensing	
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
		Program	RCR Sec. 65 - Participation by					
44/1 /2022	\rangle \(\text{II} \) \(\text{C} \) \(\text{C} \) \(\text{II} \) \(\text{C} \) \(C	D. 4. 11. 11.	persons in care	.,		\rangle 0 \rangle 1 \rangle 0 \rangle 1		- H
11/Jan/2023	Villa Cathay Care Home	Medication	RCR Sec. 70 - Administration of	Vancouver	Long Term Care	· ·	Licensee has addressed some	Follow up inspection required
			medication			Society	contraventions, corrective action	
		Medication	RCR Sec. 68 - Medication safety				plan required to be submitted to	
			and advisory committee				Licensing	
		Medication	RCR Sec. 72 - Return of					
22/Dec/2022	Cup alsatana Cara Cantra	Policies &	medication to pharmacy	North Van savuvan	Lana Taura Cara	Cupalistana Cara Cantra	Line was a hand addressed as well	Daview and manifest agree this
22/Dec/2022	Creekstone Care Centre		RCR Sec. 85 - Policies and	North Vancouver	Long Term Care		Licensee has addressed some	Review and monitor corrective
		Procedures Care &	procedures RCR Sec. 83 - Nutrition plan			Limited Partnership	contraventions, corrective action	action plan
			RCR Sec. 83 - Nutrition plan				plan required to be submitted to	
22/Dec/2022	Youville Residence	Supervision Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Providence Health Care	Licensing Corrective action plan submitted to	Review and monitor corrective
,	Tourne nessueme	Procedures	procedures		20.18 . 0 0 0	Transcribe ribarar barb	Licensing	action plan
07/Dec/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 21 - Equipment and	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
		Equipment and	furnishings			Hospital (1985) Ltd.	Licensing	action plan
		Furnishing						
07/Dec/2022	St. Jude's Anglican Home	Care &	RCR Sec. 54 - General health and	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Supervision	hygiene			Home Society	Licensing	action plan
07/Dec/2022	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal	No further action required all	No further action required all
		Supervision	more than 30 day stay			Health	contraventions have been addressed	contraventions have been addressed
		Records and	RCR Sec. 88 - Record of minor and				Corrective action plan submitted to	Review and monitor corrective
		Reporting	reportable incidents				Licensing	action plan
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
01/Dec/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required	Resources provided, Review and
	Residence Inc.	Procedures	procedures			Residence Inc.	to be submitted, Licensee has	approve health and safety plan,
		Nutrition & Food	RCR Sec. 62 - Menu planning				addressed some contraventions,	Follow up inspection required
		Services					corrective action plan required to be	
		Staffing	RCR Sec. 37 - Character and skill				submitted to Licensing	
			requirements					
		Staffing	RCR Sec. 41 - Management and					
			supervisory staff					
		Staffing	RCR Sec. 42 - Staffing coverage					
18/Nov/2022	Berkley Care Centre	Physical,	RCR Sec. 62 - Menu planning	North Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Equipment and				Health	Licensing	action plan
		Care &	RCR Sec. 50 - Continuing					
		Supervision	accommodation					
		Nutrition & Food	RCR Sec. 62 - Menu planning					
		Services						
17/Oct/2022	University Hospital -	Policies &	RCR Sec. 85 - Policies and	Vancouver	Extended Care	Vancouver Coastal		
	Purdy Pavilion ECU	Procedures	procedures			Health**		
14/Oct/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required	Resources provided, Review and
	Residence	Procedures	procedures			Residence Inc.	to be submitted, Licensee has	monitor corrective action plan,
		Licensing	RCR Sec. 46 - Prohibited service				addressed some contraventions,	Review and approve health and
							corrective action plan required to be	safety plan, Follow up inspection
		Medication	RCR Sec. 68 - Medication safety				submitted to Licensing	required
			and advisory committee					
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 60 - Dispute resolution				Corrective action plan submitted to	Review and monitor corrective
		Procedures					Licensing	action plan

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated	,			·	, ,,	•
S/Sep/2022	Inglewood Private	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Baptist Housing Oak
	Hospital	Supervision	more than 30 day stay			Bay Care Society
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not			
		Abuse	permitted			
		Physical Facility	RCR Sec. 21 - Equipment and			
		Equipment &	furnishings			
		Furnishings				
		Staffing	RCR Sec. 42 - Staffing coverage			
		Staffing	RCR Sec. 40 - Continuing	-		
			monitoring of employees			
		Staffing	RCR Sec. 37 - Character and skill			
			requirements			
		Physical Abuse	RCR Sec. 81 - Care plan needed if			
			more than 30 day stay			
		Physical Abuse	RCR Sec. 52 - Harmful actions not	-		
			permitted			
4/Aug/2022	Arbutus Care Centre	Medication	RCR Sec. 71 - Changes to	Vancouver	Private Hospital	Revera Inc.
			directions for use of medication			
		Records and	RCR Sec. 91 - Currency and	-		
		Reporting	availability of records			
L6/Aug/2022	Sunrise of Lynn Valley	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Long Term Care	Ventas SS L Ontario II
		Supervision	care plans			Inc
06/Jul/2022	Leaside Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Acquired Injury	Saltgrass Health Inc.
		Care &	RCR Sec. 81 - Care plan needed if	-		
		Supervision	more than 30 day stay			
		Supervision	linere than 30 day stay			
23/Jun/2022	Holy Family Hospital	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Providence Health Care
		Care &	RCR Sec. 82 - Implementation of			
- 4-		Supervision	care plans			
23/Jun/2022	Inglewood Care Centre	Care &	RCR Sec. 82 - Implementation of	West Vancouver	Long Term Care	Baptist Housing (Baptist
		Supervision	care plans			Housing Oak Bay Care
						Society)

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequ
Substantiated	,			,	,		·
21/Jun/2022	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles	
		Equipment and	furnishings			Inc.	
		Furnishing					
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
21/Jun/2022	Champlain House	Policies &	RCR Sec. 85 - Policies and	Vancouver	Mental Health	Coast Foundation	
		Procedures	procedures			Society (1974)	
		Staffing	RCR Sec. 40 - Continuing				
			monitoring of employees				
21/Jun/2022	Richmond Lions Manor -	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Vancouver Coastal	
	Bridgeport	Supervision	more than 30 day stay			Health	
		Staffing	ACT Sec. 7 - Standards to be				
			maintained				
21/Jun/2022	Royal Arch Masonic	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Royal Arch Masonic	1
	Home	Supervision	maintained			Homes Society	
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
28/Apr/2022	Christenson Village	Records and	RCR Sec. 76 - Notification of	Gibsons	Long Term Care	The Good Samaritan	
		Reporting	illness or injury			Society	
18/Apr/2022	Minoru Residence	Records and	RCR Sec. 77 - Reportable incident	Richmond	Extended Care	Vancouver Coastal	7
		Reporting				Health	
18/Apr/2022	Quinton Place Residence	Policies &	RCR Sec. 85 - Policies and		Child and Youth	North Shore Disability	1
		Procedures	procedures		Residential	Resource Centre	
		Staffing	RCR Sec. 41 - Management and				
			supervisory staff				
		Records and	RCR Sec. 71 - Changes to				
		Reporting	directions for use of medication				
08/Apr/2022	Lynn Valley Care Centre	Hygiene and	RCR Sec. 54 - General health and	North Vancouver	Long Term Care	North Shore Private	1
00,7.10.7.2022		communicable	hygiene		20118 101111 00110	Hospital (1985) Ltd.	
		disease control	,8.66			(2505) 2001	
		Hygiene and	RCR Sec. 39 - Continuing health of	1			
		communicable	employees				
		disease control					
		Care &	RCR Sec. 52 - Harmful actions not	1			
		Supervision	permitted				
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not	1			
		Abuse	permitted				

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
08/Apr/2022	Lynn Valley Care Centre	Emotional/Verbal	RCR Sec. 52 - Harmful actions not	North Vancouver	Private Hospital	North Shore Private
	Private Hospital	Abuse	permitted			Hospital (1985) Ltd.
		Care &	RCR Sec. 52 - Harmful actions not			
		Supervision	permitted			
		Hygiene and	RCR Sec. 54 - General health and			
		communicable	hygiene			
		disease control				
		Hygiene and	RCR Sec. 39 - Continuing health of			
		communicable	employees			
		disease control				
30/Mar/2022	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Substance Use	Turning Point Recovery
	Society - Vancouver	Program	RCR Sec. 55 - Program of activities			Society
		Fiogram	NCN Sec. 33 - Flogram of activities			
29/Mar/2022	Together We Can	Records and	RCR Sec. 85.1(2) - Repayment	Vancouver	Substance Use	Together We Can Drug
		Reporting	agreements			& Alcohol Recovery &
						Education Society
25/Mar/2022	Louis Brier Hospital	Care &	RCR Sec. 82 - Implementation of	Vancouver	Extended Care	Jewish Home for the
		Supervision	care plans			Aged of BC
25/Mar/2022	Lakeview Care Centre	Care &	RCR Sec. 54 - General health and	Vancouver	Private Hospital	Axium and Revera LTC
		Supervision	hygiene			Joint Venture
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
24/Mar/2022	Creekstone Care Centre	Records and	RCR Sec. 80 - Short term care plan	North Vancouver	Long Term Care	Creekstone Care Centre
		Reporting	on admission			Limited Partnership
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
24/Mar/2022	Louis Brier Home	Physical Facility	RCR Sec. 29 - Bedroom furnishings	Vancouver	Long Term Care	Jewish Home for the
		Equipment &				Aged of BC
		Furnishings				
		Physical Facility	RCR Sec. 21 - Equipment and			
		Equipment &	furnishings			
		Furnishings				

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequi
Substantiated				·			·
23/Mar/2022	Villa Cathay Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Villa Cathay Care Home	
		Staffing	RCR Sec. 40 - Continuing			Society	
			monitoring of employees				
		Care &	ACT Sec. 7 - Standards to be				
		Supervision	maintained				
		Care &	RCR Sec. 63 - Food preparation				
		Supervision	and service				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
15/Mar/2022	George Pearson Centre	Records and	RCR Sec. 76 - Notification of	Vancouver	Extended Care	Vancouver Coastal	_
		Reporting	illness or injury			Health**	
01/Mar/2022	Westminster House	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Mental Health	547727 BC Ltd	
		Supervision	more than 30 day stay				
01/Mar/2022	Pender House	Records and	RCR Sec. 76 - Notification of	Vancouver	Mental Health	Coast Mental Health	1
		Reporting	illness or injury				
18/Feb/2022	Evergreen House	Policies &	RCR Sec. 85 - Policies and	North Vancouver	Extended Care	Vancouver Coastal	
		Procedures	procedures			Health Authority	
		Care &	RCR Sec. 73 - Restrictions on use				
		Supervision	of restraints				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
		Care &	RCR Sec. 59 - Family and resident				
		Supervision	council				
16/Feb/2022	West Vancouver Care	Policies &	RCR Sec. 85 - Policies and	West Vancouver	Private Hospital	Mayfair Properties Ltd -	
	Centre Private Hospital	Procedures	procedures			Accounts Payable	
11/Feb/2022	Lynn Valley Care Centre	Care &	RCR Sec. 81 - Care plan needed if	North Vancouver	Long Term Care	North Shore Private	_
		Supervision	more than 30 day stay			Hospital (1985) Ltd.	
		Records and	RCR Sec. 81 - Care plan needed if	+			
		Reporting	more than 30 day stay				
				_			
		Records and	RCR Sec. 80 - Short term care plan				
		Reporting	on admission				
		Physical Facility	RCR Sec. 30 - Physical				
		Equipment &	requirements of bathrooms				
		Furnishings	DCD Coo QC Dollate and	-			
		Policies &	RCR Sec. 85 - Policies and				
		Procedures	procedures	-			
		Nutrition & Food	RCR Sec. 67 - Eating aids and				
		Services	supplements	4			
		Staffing	RCR Sec. 42 - Staffing coverage				

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequ
Substantiated							
09/Feb/2022	Rosewood Manor	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Richmond	Long Term Care	Richmond Intermediate Care Society	
		Care & Supervision	RCR Sec. 57 - Access to persons in care	1			
9/Feb/2022	Dogwood Lodge	Policies & Procedures	RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	Vancouver Coastal Health**	
17/Jan/2022	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village 3 LLP	
		Care &	RCR Sec. 74 - When restraints				
		Supervision	may be used				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
		Care &	RCR Sec. 73 - Restrictions on use				
		Supervision	of restraints				
07/Jan/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 29 - Bedroom furnishings	North Vancouver	Long Term Care	North Shore Private	
		Equipment and				Hospital (1985) Ltd.	
		Furnishing					
20/May/2021	Willingdon Creek Village	Care &	· ·	Powell River	Long Term Care	Vancouver Coastal	
		Supervision	more than 30 day stay			Health	
		Records and	RCR Sec. 76 - Notification of	1			
		Reporting	illness or injury				
		Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted				
09/Apr/2021	Minoru Residence	Hygiene and	ACT Sec. 7 - Standards to be	Richmond	Extended Care	Vancouver Coastal	
		communicable	maintained			Health	
		disease control					
31/Mar/2021	Lynn Valley Care Centre	Care &	RCR Sec. 57 - Access to persons in	North Vancouver	Long Term Care	North Shore Private	
		Supervision	care			Hospital (1985) Ltd.	
19/Feb/2021	Banfield Pavilion -	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Extended Care	Vancouver Coastal	
	Vancouver General	Supervision	more than 30 day stay			Health	
	Hospital						
11/Feb/2021	Haro Park Centre	Staffing	RCR Sec. 40 - Continuing	Vancouver	Long Term Care	Haro Park Centre	
			monitoring of employees			Society	1
02/Feb/2021	Little Mountain Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Little Mountain Residential Care and	
		Hygiene and	VCH MHO - Enhanced Cleaning	1		Housing Society	
		communicable					
		disease control					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
02/Feb/2021	Quinton Place Residence	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	North Shore Disability
		Supervision	more than 30 day stay		Residential	Resource Centre Association
		Care &	RCR Sec. 47 - Admission screening			7.655614.167.1
		Supervision				
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Staffing	RCR Sec. 41 - Management and supervisory staff			
		Staffing	RCR Sec. 43 - Employee trained in			
		Ü	first aid			
		Staffing	RCR Sec. 42 - Staffing coverage			
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
02/Feb/2021	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village 3 LLP
27/Jan/2021	Sunrise of Lynn Valley	Policies &	VCH MHO - Visitor Policy and	North Vancouver	Long Term Care	Ventas SS L Ontario II
		Procedures	Screening			Inc
07/Jan/2021	Together We Can	Care & Supervision	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug
						& Alcohol Recovery &
						Education Society
18/Dec/2020	Arbutus Care Centre	Policies &	RCR Sec. 85 - Policies and	Vancouver	Private Hospital	Revera Inc.
		Procedures	procedures			
		Staffing	RCR Sec. 42 - Staffing coverage			
18/Dec/2020	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Substance Use	Turning Point Recovery
	Society North Shore					Society
	Women's					
18/Dec/2020	Kopernik Lodge	Records and	RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	M. Kopernik (Nicolaus
		Reporting				Copernicus) Foundation
		Physical Abuse	RCR Sec. 52 - Harmful actions not			
			permitted			
15/Dec/2020	Hilltop House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	Squamish	Long Term Care	Vancouver Coastal
			permitted			Health Authority
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
15/Dec/2020	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal		
		Supervision	more than 30 day stay			Health Authority		
		Staffing	RCR Sec. 42 - Staffing coverage	_				
10/Dec/2020	Capilano Care Centre	Nutrition & Food	ACT Sec. 7 - Standards to be	West Vancouver	Long Term Care	Revera Long Term Care	<u> </u> 	
		Services	maintained					
		Physical,	ACT Sec. 7 - Standards to be					
		Equipment and	maintained					
		Furnishing						
		Physical,	RCR Sec. 22 - Maintenance	1				
		Equipment and						
		Furnishing						
10/Dec/2020	Three Links Care Centre	Hygiene and	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Three Links Care		
		communicable	maintained			Society		
		disease control						
25/Nov/2020	Capilano Care Centre	Hygiene and	VCH MHO - Visitor Policy and	West Vancouver	Long Term Care	Revera Long Term Care		
		communicable	Screening					
		disease control						

Date Fa	cilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated	•				/ "	,
20/Nov/2020 Co	olumbus Residence	Policies &	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Columbus Long Term
		Procedures	·			Care Society
		Policies &	RCR Sec. 74 When restraints may			
		Procedures	be used			
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
		Records and	RCR Sec. 77 - Reportable incident	-		
		Reporting				
		Physical Facility	RCR Sec. 14 - Accessibility			
		Equipment &				
		Furnishings				
2/Nov/2020 Ev	ergreen House	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Extended Care	Vancouver Coastal
		Supervision	care plans			Health Authority
		Care &	RCR Sec. 67 - Eating aids and			
		Supervision	supplements			
		Physical,	RCR Sec. 22 - Maintenance			
		Equipment and				
		Furnishing				
		Staffing	RCR Sec. 42 - Staffing coverage			
		Hygiene and	VCH MHO - Visitor Policy and			
		communicable	Screening			
		disease control				
		Medication	RCR Sec. 70 - Administration of			
			medication			
	irning Point Recovery	Hygiene and	RCR Sec. 63 - Food preparation	Vancouver	Substance Use	Turning Point Recovery
So	ciety - Vancouver	communicable	and service			Society
		disease control				
21/Oct/2020 Ge	eorge Pearson Centre	Care &	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal
		Supervision	maintained	=		Health
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
/Oct/2020 Ha	aro Park Centre	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Haro Park Centre
		Supervision	care plans			Society
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting		-		
		Policies &	RCR Sec. 74 When restraints may			
		Procedures	be used			

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
8/Oct/2020	Haro Park Centre	Licensing	RCR Sec. 8 - Continuing duty to	Vancouver	Long Term Care	Haro Park Centre
			inform			Society
			RCR Sec. 9 - Notice of change of			
			operation			
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
		Records and	RCR Sec. 86 - Records respecting			
		Reporting	employees			
29/Sep/2020	Amica West Vancouver	Care &	RCR Sec. 54 - General health and	West Vancouver	Long Term Care	Amica Senior Lifestyles
		Supervision	hygiene			Inc.
29/Sep/2020	German Canadian Care	Hygiene and	VCH MHO - Visitor Policy and	Vancouver	Long Term Care	German Canadian
	Home	communicable	Screening			Benevolent Society of
		disease control				B.C.
16/Jul/2020	Amica Lions Gate	Records and	RCR Sec. 77.1 - Records	West Vancouver	Long Term Care	Amica Senior Living
		Reporting	respecting admission			Management Inc.
		Policies &	RCR Sec 85(2)(m) - Policy and			
		Procedures	procedure for obtaining consent			
14/Jul/2020	Lakeview Care Centre	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Private Hospital	Axium and Revera LTC
			maintained			Joint Venture
14/Jul/2020	Lynn Valley House	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Community Living	North Shore Connexions Society
		Physical,	RCR Sec. 21 - Equipment and	=		
		Equipment and	furnishings			
		Furnishing	J			
		Nutrition & Food	RCR Sec. 66 - Individual nutrition			
		Services	needs			
18/Jun/2020	West Vancouver Care	Records and	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Mayfair Properties Ltd
	Centre Private Hospital	Reporting	more than 30 day stay		·	, ,
]		
		Records and	RCR Sec. 80 - Short term care plan			
		Reporting	on admission			
26/May/2020	Haro Park Centre	Care &	RCR Sec. 59 - Family and resident	Vancouver	Long Term Care	Haro Park Centre
		Supervision	council			Society

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	Action
Substantiated							
5/Mar/2020	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles	
		Equipment and	furnishings			Inc.	
		Furnishing					
		Physical,	RCR Sec. 19 - Monitoring,				
		Equipment and	signalling, and communication				
		Furnishing					
		Care &	RCR Sec. 82 - Implementation of				
		Supervision	care plans				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
		Records and	RCR Sec. 89 - Record of	-			
		Reporting	complaints and compliance				
		Records and	RCR Sec. 77 - Reportable incident				
		Reporting					
		Records and	RCR Sec. 76 - Notification of				
		Reporting	illness or injury				
		Records and	RCR Sec. 88 - Record of minor and				
		Reporting	reportable incidents				
		Policies &	RCR Sec. 48 - Advise on admission				
		Procedures					
		Staffing	RCR Sec. 42 - Staffing coverage				
11/Feb/2020	Fair Haven Homes	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Fair Haven Homes	1
	Vancouver Lodge	Supervision	care plans			Society	
		Records and	RCR Sec. 76 - Notification of				
		Reporting	illness or injury				
		Medication	RCR Sec. 68 - Medication safety				
			and advisory committee				
30/Jan/2020	Redonda Crescent	Care &	RCR Sec. 52 - Harmful actions not	Powell River	Community Living	Inclusion Powell River	
	Residence	Supervision	permitted			Society	
			RCR Sec. 54 - General health and				
			hygiene				
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				
			permitted				
		Staffing	RCR Sec. 40 - Continuing				
			monitoring of employees				1
23/Jan/2020	Haro Park Centre	Licensing	RCR Sec. 9 - Notice of change of	Vancouver	Long Term Care	Haro Park Centre	
			operation			Society	

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated	that so it of		2020 50 5 11 1 11 1			
23/Jan/2020	Little Mountain Place	Care &	,	Vancouver	Long Term Care	Little Mountain
		Supervision	council			Residential Care and
						Housing Society
23/Jan/2020	Our Place	Records and	RCR Sec. 77 - Reportable incident	Vancouver	Community Living	WJS Canada
		Reporting				
18/Dec/2019	Britannia Lodge	Program	RCR Sec. 55 - Program of activities	Vancouver	Mental Health	Nassreen Filsoof
		Staffing	RCR Sec. 45 - Employee	-		
			responsible for activities			
18/Dec/2019	Kopernik Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	M. Kopernik (Nicolaus
		Procedures	procedures			Copernicus) Foundation
5/Nov/2019	German Canadian Care	Physical,	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	German Canadian
	Home	Equipment and				Benevolent Society of
		Furnishing				B.C.
2/Aug/2019	Richmond Lions Manor -	Care &	RCR Sec. 74 - When restraints	Richmond	Long Term Care	Vancouver Coastal
	Bridgeport	Supervision	may be used			Health
12/Jul/2019	University Hospital -	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal
	Purdy Pavilion ECU		maintained			Health
17/May/2019	Rosewood Manor	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Richmond Intermediate
		Supervision	more than 30 day stay			Care Society
		'	, ,			,
		Physical,	RCR Sec. 21 - Equipment and			
		Equipment and	furnishings			
		Furnishing	Ü			
24/Apr/2019	Fourth And Alma	Care &	RCR Sec. 82 - Implementation of	Vancouver	Community Living	Greater Vancouver
. , ,		Supervision	care plans		, ,	Community Services
		'	·			Society